



College of

Pharmacy and Pharmaceutical Sciences

WASHINGTON STATE UNIVERSITY

PHARMACY STUDENT HANDBOOK

Updated: August 10, 2021

A COMMITMENT TO EXCELLENCE

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INTRODUCTION

The College of Pharmacy and Pharmaceutical Sciences Student Handbook (Handbook) contains information about the Doctor of Pharmacy Program at the College of Pharmacy and Pharmaceutical Sciences. Think of the Handbook as a "user's manual" to successfully navigate your personal journey toward graduation.

This Handbook does not supersede any Washington State University (WSU or University) policy or procedure. While it is an essential resource for you, it cannot answer all questions and must be supplemented by thoughtful interactions with other students, faculty, staff and advisors.

All College of Pharmacy and Pharmaceutical Sciences students are required to abide by and meet the regulations and policies set forth in this most current and revised Handbook, which is also posted on the College of Pharmacy and Pharmaceutical Sciences website. This Handbook is subject to revision at the discretion of the College of Pharmacy and Pharmaceutical Sciences.

The policies outlined in this handbook apply to the Doctor of Pharmacy and the Doctor of Pharmacy with Research Honors degrees, herein referred to the PharmD, Doctor of Pharmacy program or professional program.

Vision and Mission

VISION

Approved May 31, 2013

To be a leader in advancing, promoting, and protecting human health.

MISSION

Approved May 31, 2013

To advance human health through excellence in collaborative research, scholarship, and clinical education, and to develop outstanding healthcare professionals and scientists.

This will be accomplished through:

- a student-centered educational philosophy that promotes life-long intellectual growth and learning
- the provision of pharmaceutical care designed to improve an individual's quality of life and the overall public health through both prevention and treatment
- nurturing an exceptional environment for research, scholarship, innovative practice and professional and graduate education
- creating an environment of trust and respect in all that we do

Accreditation

The WSU College of Pharmacy and Pharmaceutical Sciences' (College of Pharmacy and Pharmaceutical Sciences' or College) Doctor of Pharmacy program is accredited by the Accreditation Council for Pharmacy Education (ACPE), 135 S. LaSalle Street, Suite 4100, Chicago, IL 60603-4810, and-312/664-3575; FAX 312/664-4652, web site www.acpe-accredit.org.

The ACPE Standards Comments Form

The ACPE is required to demonstrate to the U.S. Secretary of Education its expectations regarding a program's recording and handling of student complaints. The ACPE must demonstrate a link between its review of complaints and its evaluation of a program in the accreditation process. Therefore, to demonstrate compliance with the U.S. Department of Education Criteria for Recognition, and with the prior review and advice of the Department of Education personnel, the ACPE requires pharmacy schools to provide an opportunity for pharmacy students to provide comments and /or complains about the school's adherence to the ACPE Standards.

The colleges and schools of pharmacy have an obligation to respond to any written complaints by students lodged against a school of pharmacy, or a pharmacy program, that are related to the standards and the policies and procedures of the ACPE. Hence, the College has established, implemented, and maintains a student complaint procedure that affords the complainants with fundamental procedural due process. The policy for student complaints related to the ACPE Standards that the College has established is:

1. The student who wishes to file a complaint may visit the ACPE Standards Website at <http://www.acpe-accredit.org>.
2. The student may submit a written complaint to the Associate Dean for Professional Education. A student may also submit a written complaint to a student representative of the Pharmacy Student Advisory Council (PSAC) who will forward the complaint to college administrators on his/her/their behalf.
3. The Associate Dean for Professional Education will investigate a student's written complaint and will share the results of this investigation with the Dean. The Dean will review this report and determine if the complaint requires a formal intervention.
4. All written complaints will be kept in a confidential, secured file in the Associate Dean's office. The file of student complaints will be made available for inspection to the ACPE at on-site evaluations or otherwise at the ACPE's written request. The findings of this inspection, and the resulting implication(s) to the accreditation of the professional program, shall be noted in the Evaluation Team Report.

Student Complaint Form

Last Name: _____ First Name: _____

Local Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Email: _____

Home Address:

_____ City: _____ State: _____

_____ Zip: _____ Classification: _____

PY1, PY2, PY3, PY4 Advisor: _____

1. State the specific the ACPE Standard that you are commenting on:

2. Provide pertinent information about your concerns:

Office of Pharmacy Student Services

The Office of Pharmacy Student Services facilitates a student's progress through the College of Pharmacy and Pharmaceutical Sciences' professional program. Academic and Student Success advisors, the Director of Student Services, and the Director of Student Success are available to answer your questions about the Doctor of Pharmacy program and can be a resource for the following:

- Problems or questions regarding registering for courses
- Identifying resources on campus that can support academic success
- Questions about policies and procedures outlined within this Handbook
- Questions for whom you are not sure to ask
- Information about our Student Ambassador Program
- Emergency student loans
- Academic and career advising
- Continuous Professional Development and Co-Curricular requirements
- Room scheduling requests
- Scholarship and financial aid questions
- Class ranking and course average percentage calculations

Office of Student Services Staff

Program Assistant

Barb King, 509-368-6605, bjking@wsu.edu

Program Assistant

Megan Johnson, 509-368-6672, megan.johnson2@wsu.edu

Outreach and Recruitment Specialist

Evan Barton, 509-358-7702, evan.barton@wsu.edu

Academic and Student Success Advisors

Spokane students by last name

Sarah Kenney, 509-368-6678, sarah.kenney@wsu.edu; *Student Last Name A-L*

Lacy Christison, 509-368-6693, lacy.christison@wsu.edu; *Student Last Name M-Z*

Yakima Students

CPPS Student Services, 509-368-6605, pharmacy.studentservices@wsu.edu.

Director of Student Services

Kim Mickey, 509-368-6694, k.mickey@wsu.edu

Director of Student Success, Yakima

Damianne Brand-Eubanks, Clinical Assistant Professor, 509--494-7931, dbrand@wsu.edu

Associate Dean, Professional Education

Jennifer Robinson, Clinical Associate Professor, 509-368-6676, jenirolinson@wsu.edu

Student Support Services Available

WSU Spokane Student Affairs provides support services for pharmacy students residing in both Spokane and Yakima. Services provided include:

- Financial Aid
- Disability Resources
- Religious Accommodations
- Room Scheduling
- Student Conduct
- Enrollment Services
- Student Leadership and Involvement (ASWSUHS, Student Entertainment Board, Registered Student Organizations)
- Diversity Center
- Community Engagement
- Lactation Room (SAC 207)

Information about accessing services provided by WSU Student Affairs can be found here;
<https://spokane.wsu.edu/studentaffairs/>

The Student Success Center is a subdivision of student affairs and focuses on assisting all pharmacy students with academics, personal wellness and professional development. Services provided by the Student Success Center include:

- Learning Assistance
- Writing Assistance
- Multilingual Learner Support
- Career Guidance
- Tutoring
- Student Success Workshops
- International Student Liaison

Information about accessing services provided by the Student Success Center can be found here:
<https://spokane.wsu.edu/studentaffairs/successcenter/>

Health and Wellness

- Counseling Services - <https://spokane.wsu.edu/studentaffairs/counseling-services/>
- Campus Pantry (HSB 110AA; location to be determined in Yakima) - <https://spokane.wsu.edu/studentaffairs/campus-pantry/>
- Student Health Services - <https://spokane.wsu.edu/studentaffairs/health-and-wellness/>
- Teladoc – online medical care - <https://spokane.wsu.edu/studentaffairs/health-and-wellness/clinic-services/>
- Fitness Center on Spokane Campus - <https://spokane.wsu.edu/studentaffairs/student-fitness-center/>
- Gym subsidies for Yakima students – Contact your ASWSUHS representative at spok.aswsu.yakima@wsu.edu

Learning Assistance:

The Student Success Center offers support and guidance for students who want to become stronger learners. Whether you are facing specific learning challenges, or you just want to sharpen your strategies, our Learning Specialist can meet with you.

Learning Services offered include:

- Test taking Strategies
- Effective study strategies
- Time management
- Learning strategies

For informative worksheets and handouts that cover these strategies go to:

<https://spokane.wsu.edu/studentaffairs/successcenter/learning-assistance/>

To make an appointment with a Learning Specialist:

Yakima Students

Call or email Scott Klepach at 509-494-7925, scott.klepach@wsu.edu

Spokane Students

Call or email Alex Seydow at 509-358-7757 or alex.seydow@wsu.edu Or schedule an appointment at <https://outlook.office365.com/owa/calendar/WritingandLearningCenter@email.wsu.edu/bookings/>

Career Assistance

A career specialist can help you in your job search as well as help you present your best self in both writing and in-person.

Career Services offered include:

Cover Letter assistance
Curriculum Vitae and Resume Assistance
Interview preparation
LinkedIn/Social Media presence and professionalism

For informative resources including videos and worksheets about career assistance go to:

<https://spokane.wsu.edu/studentaffairs/career-guidance/>

For Yakima and Spokane students, to make an appointment with a Career Specialist:

Email Jacqueline Schneider, at j.schneider@wsu.edu

Diversity Support

The Student Diversity Center supports all students with a focus on people from traditionally under-represented backgrounds and promotes an inclusive community for all students through advocacy, education, support, and resources at the WSU Health Sciences campuses. They provide tools and opportunities for students to become thoughtful, engaged global citizens through Education, Leadership, Service, and Campus Outreach. The Center sponsors programs and activities throughout the year and includes study space, lounge space, coffee and tea, leadership opportunities, and much more. The Student Diversity Center is in SAC 105 and provides services to students in Yakima.

EMERGENCY PROCEDURES

WSU Guidelines for Bloodborne Pathogens Occupation Exposure Management/Medical Services

Background

Health care professionals are at risk that they might be injured at work by being stuck, cut or splashed with fluids containing infectious agents. Even though the risk is small, you still need to know what to do.

The bloodborne pathogens of concern are hepatitis B virus (HBV), hepatitis C virus (HCV), and human immunodeficiency virus (HIV). The chance of developing infection depends on the type of injury, the type and amount of fluid involved and the type of virus. Potentially infectious bodily fluids are blood or blood products, cerebrospinal fluid, pleural fluid, peritoneal fluid, pericardial fluid, amniotic fluid, vaginal secretions and semen. One approach to remembering the approximate risk of being infected by a needle-stick is that there is an approximately 10-fold difference in the level of risk between each of the three worrisome viruses when listed in the alphabetic order:

| Virus | Risk |
|-------|-------|
| HBV | 6-30% |
| HCV | 2% |
| HIV | 0.3% |

(Online resources are listed on the last page on this monograph BUT please follow the protocol below first)

What If You Are Exposed?

One of the vaccines you received provides antibodies to prevent infection for highest acquisition risk virus, HBV. For the HCV and HIV, we do not yet have effective immunizations. Do your best to not have to trigger the following protocols by remembering that you can prevent exposure by being alert, aware, and careful while using and disposing of a sharp object and being around infectious bodily fluids.

Should an exposure occur, *please don't panic*. The vast majority of body substance exposures do not result in harm. **Time matters though, so please proceed as follows (see next two pages):**

Immediate Actions

Wash:

- For punctures or lacerations, bleed the site well under running water and wash with soap and water.
- For mucous membrane splashes (eyes, nose or mouth), immediately flush with copious amounts of water.
- Carefully remove all soiled clothing and wash again if it was necessary to remove soiled clothing.

Gather and write down information about what happened because this is needed to do testing on the patient and to decide whether you might need post-exposure prophylaxis:

- The source patient's name, hospital number, date of birth, and location in the hospital or clinic.
- Name and contact information of your clinical supervisor at the time of the incident.
- The date and time the incident occurred.
- The type of potentially infectious materials that was involved in the incident - blood, amniotic fluid, etc.
- The details of the incident - for example, the type of needle or splash, what that needle had been in, the depth of the injury, whether you were wearing protective equipment such as gloves or face mask, etc.

Notify the nurse or health care provider in charge of the area where the incident occurred. The hospital's or clinic's personnel will initiate the process of consenting the patient to have blood tests to determine if he or she might be harboring an infectious agent. You are NOT the person to consent the patient or to draw the blood from the source patient. Complete the clinical agency's incident report form.

Tests that designated personnel will do on the source patient if the exposure warrants it and the patient's infectivity is not known are:

- Hepatitis B surface antigen (HBsAg).
- Hepatitis C antibody (anti-HCV).
- HIV antibody (with consent).
- In high-risk source patients believed or known to be HIV positive, and/or known to be anti-HCV positive, viral "load" studies (i.e., quantitative viral RNA) should also be sent for each respective virus.
- If the patient refuses to have blood drawn, the Spokane Health Department will be contacted.

Actions within **Two** Hours

Physician evaluation to determine if the affected person might need post-exposure prophylaxis.

During regular work hours: Affected persons who are residents or students in Spokane should report to the Rockwood Clinic Urgent Care, 400 E. 5th Ave, Spokane, WA, Phone: (509) 838-2531. For students in Yakima, please refer to the resources listed on the Yakima Student Health Services webpage for the most current clinic location.

<https://spokane.wsu.edu/studentaffairs/health-and-wellness/yakima-student-health-services/>

Call urgent care immediately and an urgent visit will be arranged. It is important to tell the receptionist that an exposure has occurred so that the individual will be seen quickly.

After hours or on weekends or holidays: Affected persons in Spokane should report to the Deaconess Emergency Department (ED).

While the affected person is in clinic or in the ED being evaluated, he/she/they must contact one of the course instructor or preceptors. Don't waste time calling the supervisor or preceptor prior to being evaluated.

Tests that will need to be ordered if the exposure warrants it are:

1. Hepatitis B surface antibody (HBsAb) if the Affected Person has not completed Hepatitis B immunization series or if the level of protective antibody from such a series is unknown.
2. Hepatitis C antibody (anti-HCV).
3. HIV antibody (with consent).
4. If indicated and the affected person elects to take prophylactic treatment, additional baseline blood tests will include CBC, renal function, hepatic function, and pregnancy test.

Actions within 24 Hours

WSU students must complete a WSU Incident Report that is available on-line within 24 hours of the incident. <http://hrs.wsu.edu/managers/incident-report/>. The attending provider will be asked to send the “health care professional’s written opinion” to the respective program supervisor stating that the student was seen and advised as to follow-up care. Files will be kept confidentially in each program office.

| | | | |
|--|---|--|---|
| <p>WSU Pharmacy students Complete WSU Incident Report (see below for link) and use the Spokane campus 4-digit mail code: 1495. The student should notify their Preceptor, who will notify the Director of Experiential Programs (509) 358-7659.</p> | <p>Spokane Students Students who do not carry personal medical insurance but have paid the WSU mandatory Health and Wellness Fee (\$100.00) are entitled to services at:</p> <p>8AM-5PM: MulitCare Rockwood Urgent Care, 400 E. 5th Avenue (509) 838-2531</p> <p>After Rockwood clinic hours: Deaconess Emergency Department; identify yourself as a WSU student when you</p> | <p>Yakima students Students who do not carry personal medical insurance but have paid the WSU mandatory Health and Wellness Fee (\$100.00) should refer to the resources listed on the Yakima Student Health Services webpage for the most current clinic location. https://spokane.wsu.edu/studentaffairs/health-and-wellness/yakima-student-health-services/</p> | <p>Students in other geographic locations WSU does not have official agreements established with any medical facilities in other geographic locations. If medical treatment is necessary, students will need to be seen at their assigned clinical location or nearest medical facility. Students in other geographic areas may access telemedicine but are responsible for any medical costs associated with medical treatment for exposure to infectious agents.</p> |
| <p>For other WSU Students: Complete WSU Incident Report (see below for link). Contact your advisor.</p> | | | |

WSU Incident Report Form: <https://hrs.wsu.edu/managers/incident-report/>

WSU Students are responsible for all clinic visits, medication, laboratory, and any other related costs that occur after the incident. Based on practitioner recommendations, coverage for continuation of post exposure medications will be handled on a case-by-case basis. Students should consider purchase of health care insurance that may assist with these additional costs. Students should notify their clinical site faculty and college program directors of financial issues pertaining to Bloodborne pathogen exposure. The mandatory health and wellness fee is applicable to students enrolled in 7 or more credits (optional coverage is available for those enrolled in fewer).

Online Resources:

1. CDC Emergency Needlestick Information: <http://www.cdc.gov/niosh/topics/bbp/emergnedl.html>
2. Needlestick Risk Assessment: <http://www.mdcalc.com/hiv-needle-stick-risk-assessment-stratification-protocol-rasp/>

UNIVERSITY POLICIES

Statement of Policy on Discrimination and Sexual Harassment

Statement of Purpose

The College of Pharmacy and Pharmaceutical Sciences is committed to fostering a welcoming and inclusive environment for all. Accordingly, all students staff, and faculty must abide by the [WSU Policy Prohibiting Discrimination, Sexual Harassment, and Sexual Misconduct \(Executive Policy #15\)](#). If any individual feels they have been subjected to conduct that implicates Executive Policy #15 they can file a report with the WSU Compliance and Civil Rights (CCR) online at <https://ccr.wsu.edu>, by phone at 509-335-8288, or by email at ccr@wsu.edu. CCR can discuss options for a potential university response and assist complainants in accessing various resources on and off campus. Most WSU employees are required to report information regarding sexual harassment or sexual misconduct to CCR. See [Employee Reporting Requirements](#).

Discrimination

Executive Policy 15 prohibits discrimination on the basis of the following protected classes and/or characteristics:

- Race;
- Sex/gender;
- Sexual orientation;
- Gender identity/expression;
- Religion;
- Age;
- Color;
- Creed;
- National or ethnic origin;
- Physical, mental or sensory disability, including disability requiring the use of a trained service animal;
- Marital status;
- Genetic information; and/or
- Status as an honorably discharged veteran or member of the military.

Sexual Harassment

Title IX of the Education Amendments of 1972 reads, “No person in the United States shall, on the basis of sex, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any education program or activity receiving Federal financial assistance.” Sex discrimination includes sexual harassment and sexual assault.

The policy of WSU explicitly prohibits discrimination, including sexual harassment, as a form of unlawful sex discrimination. When incidents of sexual harassment are found to have occurred, it is the legal responsibility of the College of Pharmacy and Pharmaceutical Sciences and/or WSU to take corrective action to terminate the harassment.

Sexual harassment is a form of discrimination based on sex and/or gender and is prohibited by Executive Policy 15. Sexual Harassment can include both verbal and physical conduct.

Examples of sexual harassment prohibited by Executive Policy 15 include, but are not limited to:

1. Physical assault;
2. Direct or implied threats that submission to sexual advances will be a condition of employment, work status, promotion, grades, or letters of recommendation;
3. Sexual behavior that is unwelcome. Such behavior may include, but is not limited to, the following:
 - Comments of a sexual nature;
 - Sexually explicit statements, questions, jokes, or anecdotes;
 - Unnecessary or undesirable physical contact;
 - Unwanted, offensive, and/or uninvited comments about another's physical appearance;
 - Display of pictures with sexual content;
 - Persistent, unwanted attempts to change a professional relationship to an amorous relationship;
 - Subtle propositions for sexual activity or direct propositions of a sexual nature;
 - Uninvited letters, e-mails, telephone calls, or other correspondence referring to or depicting sexual activities; and/or
 - Any of the above carried out via the Internet or social media ("cyber harassment")

Reporting and Immediate Action

Anyone who believes she or he is a victim of discrimination or sexual harassment should take one or more of the following actions, as appropriate:

- Meet with a counselor from the WSU Counseling Center or university Ombudsman to discuss the incident and seek information, guidance, and/or advice on the discrimination and sexual harassment policies of the University and protocols for reporting the incident (the Ombudsman is required to report incidents of sexual harassment or sexual misconduct to CCR); and/or
- Report the incident to his/her supervisor, whom must report the incident to CCR; and/or
- Report the incident to CCR.

A supervisor (e.g., administrator, dean, chair, director, ombudsman, faculty member, graduate teaching or research assistant, or undergraduate student employee with supervisory responsibility) receiving information in his or her capacity as a supervisor describing incidents of sexual harassment or sexual misconduct must report the alleged incident to CCR.

Title IX Coordinators

Holly Ashkannejhad
Lead Title IX Coordinator
509-335-8288
TitleIX.Coordinator@wsu.edu

James Mohr
Title IX Deputy Coordinator,
Spokane and Yakima
509-358-7526
james.mohr@wsu.edu

False, Malicious, and/or Frivolous Allegations

If it is determined that a sexual harassment allegation is false, and/or filed maliciously or frivolously, the complainant may be subject to disciplinary action. No complaint is considered false, malicious and/or frivolous solely because it cannot be corroborated.

Policy on Faculty-Student and Supervisor-Subordinate Relationships

The College of Pharmacy and Pharmaceutical Sciences supports and upholds WSU Executive Policy 28 (EP 28) Policy on Faculty-Student and Supervisor-Subordinate Relationships; <https://policies.wsu.edu/prf/documents/2017/06/ep28-policy-faculty-student-supervisor-subordinate-relationships.pdf>.

It is the recommendation that all Doctor of Pharmacy students refer to this policy for more information.

Education and Resources for the Prevention of Sexual Harassment

Goals of Harassment Education and Sensitization within the College of Pharmacy and Pharmaceutical Sciences

The College of Pharmacy and Pharmaceutical Sciences and its administration are aware of the importance of changing individual and cultural attitudes in preventing discrimination and sexual harassment. However, we also understand expectations and changes to behavior are beyond the scope of the College of Pharmacy and Pharmaceutical Sciences' mission. Consequently, the College of Pharmacy and Pharmaceutical Sciences will focus its efforts on providing resources and informing students and employees regarding recognition of, responding to, and consequences of, such behavior. All College of Pharmacy and Pharmaceutical Sciences educational efforts will conform to University requirements and information presented will be congruent with, and conform to, general University policy.

Educational efforts regarding harassment undertaken by the College of Pharmacy and Pharmaceutical Sciences will be designed to assure that each and every student and employee of the College of Pharmacy and Pharmaceutical Sciences:

- 1) is aware of the behaviors that the University considers sexual harassment;
- 2) is aware of behaviors and relationships which may be perceived as discriminatory and sexually harassing by fellow employees or students;
- 3) is aware of personal methods for discouraging such behavior;
- 4) is aware of procedures and avenues available to College of Pharmacy and Pharmaceutical Sciences students and employees for filing complaints against harassers; and
- 5) is aware of how the College of Pharmacy and Pharmaceutical Sciences and the University deal with harassment charges and of the consequences for harassers and those who make false accusations of harassment.

COLLEGE OF PHARMACY AND PHARMACEUTICAL SCIENCES POLICIES

Curricular Assessment Approach

The College of Pharmacy and Pharmaceutical Sciences utilizes an “Honors/ Satisfactory/ Fail” curricular grading model. This approach was adopted to support student success and provide an educational environment that promotes the development of qualified and well-rounded health care professionals who are competent in all the material covered within the curriculum. Student pharmacists are given the opportunity to work directly with their faculty members to identify areas of weakness and work collaboratively to strengthen those areas. In general, the following guidelines will be used regarding the number of assessment attempts allowed.

Professional Year (PY1-PY3) (non-lab based) Courses for block and non-block tested formats

- Students will be provided two opportunities to demonstrate competency on **comprehensive exams**.
- Competency will be determined in electives as outlined in the course syllabus.

PY1-PY3 (lab based) Courses

- Students will be provided with a *variable* number of attempts based on the type of activity/assignment because the nature of activities in these courses can vary substantially. The course syllabus will specifically state expectations, requirements for competency, and remediation opportunities for each activity.

PY1-PY3 Introductory Pharmacy Practice Experience (IPPE)

- Utilizes a competency-based grading system, which is described within each IPPE syllabus.

PY4 Advanced Pharmacy Practice Experience (APPE)

- Utilizes a competency-based grading system, which is described within each APPE Rotation Handbook.

Course Average Percent Calculation Overview

For each cohort of Pharmacy students, a course average percent (CAP) will be calculated each semester for each student and rankings for the top 10 in each class. Individual CAP and rankings provide objective measures of academic distinction for the purposes of scholarships, Rho Chi (Pharmacy Academic Honor Society) and residency or employment applications. There are a variety of other opportunities for students to demonstrate academic distinction which are outlined at the end of this document. Individual CAP and class ranking will be determined according to the following guidelines.

CAP Calculation and Ranking Procedure:

- Final course percentages will be extracted out of the Learning Management System (LMS) gradebooks by College of Pharmacy and Pharmaceutical Sciences Information Systems by the Wednesday following finals week. Any changes to final course grades made after this date must be reported from the instructor of record or a department secretary to student services.
- CAP for each semester will be calculated based on data as of the *second Friday of the next semester or session*. This is the final date for incomplete grades to be resolved in individual order for the course percentage to be included in the finalized calculation for the previous semester. See section on incomplete grades. Semester 3 (for Rho Chi) and semester 6 cumulative CAP will be subject to these same timelines.
- Only required, core Doctor of Pharmacy courses **will** be included in the CAP calculation for each semester and cumulatively. Elective courses **will not** be included.
- Any student with a course failure or incomplete will be flagged and will not be included in the CAP calculation for the semester in which the failure or incomplete occurred.
- When a course is repeated following a failure, the course percentage earned on repeat will replace the failure in any **future** cumulative calculations.
- Students with a course failure will not be eligible for Rho Chi during the semester 3 cumulative calculation.
- Calculation of CAP **will not** be weighted by credit hour.
- Calculation of CAP will be finalized for each semester and cumulatively for Rho Chi calculation and final didactic CAP.
- Ranking by CAP will be determined each semester for students in the top 10 by class, with the highest CAP receiving a rank of 1. Rankings are stacked.
- As multiple students will have earned the same CAP within the top 10 each of these students will receive the same rank. Finalized class lists (Dean's List and/or Rho Chi, as applicable) for each semester will become the official record and will not change. Addendums to the lists are possible for unique situations but will not impact students originally on the list.
- Individual CAP will be calculated at the end of each semester and cumulatively for semesters 3 and 6 utilizing the formulas below. Each semester the individual CAP will be recorded as an integer or whole number (the decimals will be dropped from the result of the calculation). For example, a calculated CAP that equals 95.555 will be recorded and slotted into the percentile calculation for the cohort as the integer 95.

$$\text{Semester CAP} = \frac{(\text{LMS final \%}_{\text{Course1}} + \text{LMS final \%}_{\text{Course2}} + \dots + \text{LMS final \%}_{\text{CourseN}})}{N}$$

(N = number of courses in the semester), all decimals truncated

$$\text{Rho Chi Cumulative CAP} = \frac{(\text{Sem 1 CAP} \times \#_{\text{courses}}) + (\text{Sem 2 CAP} \times \#_{\text{courses}}) + (\text{Sem 3 CAP} \times \#_{\text{courses}})}{N}$$

(N = number of courses taken cumulatively thru the end of semester 3), truncated to 2 decimal places

$$\text{Semester 6 Cumulative CAP} = \frac{((\text{Sem 1 CAP} \times \#_{\text{courses}}) + (\text{Sem 2 CAP} \times \#_{\text{courses}}) + \dots + (\text{Sem 6 CAP} \times \#_{\text{courses}}))}{N}$$

(N = number of courses taken cumulatively thru the end of semester 6 for "Semester 6 Dean's Letter"), all decimals truncated

Incomplete Grades:

- Once student services have been notified that an incomplete is resolved, the course percentage will be updated within the calculation to the correct value.
- Any updated course percentage for incompletes that are resolved after the semester class lists have been calculated and finalized will be utilized for *future* cumulative CAP and their respective semester list.
- Finalized class lists will become the official record and will not change. Addendums to the lists are possible for unique situations but will not impact students originally on the list.

Roles/Responsibilities:

College of Pharmacy and Pharmaceutical Sciences Student Services:

- Manage the CAP and class ranking data, analyses and lists.
- Calculate and finalize CAP and class rank list for the top quartile each semester and cumulatively for semester 3 and semester 6 for each cohort with the final lists occurring at semester 6.
- Retain archived records of top quartile class rank and CAP data in accordance with university record retention policies.

Doctor of Pharmacy Students:

- May consult with Student Services regarding his/her CAP or cumulative CAP. Students ranked in the top 10 may request to receive an official rank.
- May submit a request to Student Services for a release of his/her CAP or class rank as applicable to a faculty member for professional purposes, such as writing a letter of recommendation.

College of Pharmacy and Pharmaceutical Sciences Academic Department and Faculty Instructors:

- Updates student services pursuant to a final course average percentage or course grade change.

College of Pharmacy and Pharmaceutical Sciences Information Services:

- Extracts final course percentages from the LMS gradebooks.

Academic Distinction for HSF Curriculum

Semester and Cumulative CAP and Class Rank Reports and Purposes:

- **Releasing of CAP and Class Rank** Releasing the CAP to individuals or institutions outside the College of Pharmacy and Pharmaceutical Sciences (including on the website) will be based on the following guidelines.
 - Any individual in the Top 10 (ranks 1-10) will have their rank disclosed. For example, student X is ranked 9th in the class of 20XX.
 - Students not in the top 10 ranks will have their CAP and quartile disclosed. For example, student X's CAP is greater than or equal to the 75th percentile, it will be disclosed that the student is in the top 25% or upper quartile of the class of 20XX.
- **Dean's List:**
 - The top 25% of the class (greater than or equal to the 75th percentile) according to the *semester* CAP calculation.
 - Student names (alphabetical by last name), not listed in semester CAP order, will be reported following each semester.
- **Rho Chi Membership:**
 - The highest cumulative CAPs for the first three semesters of the Doctor of Pharmacy program, not to exceed 20% of the cohort, will be considered for Rho Chi.
 - Students with a course failure in the first three semesters of the program will not be considered for Rho Chi.
 - Student names (alphabetical by last name), without CAP, will be reported.
- **Dean's Letter:** A standardized informational letter will be generated by the Dean (or Associate Dean of the Professional Program) which explains the H-S-F competency-based curriculum and grading. Along with the letter, there will be an individualized student report (sent only to each student and not made publicly available) which includes *cumulative* CAP after successful completion of all didactic credits end of PY3 year. A histogram will be included that will allow comparison between an individual student's CAP and the rest of the cohort. One histogram will be created for each cohort at the conclusion of semester 6.
- **Letters of Recommendation:** Faculty members may write personal/unique letters of recommendations per student request. CAP, applicable ranking or other academic achievement information in the faculty letters will be determined on an individual basis requiring agreement between the faculty member and student. Per student permission, faculty may obtain and/or disclose a semester or cumulative CAP, percentile grouping or class rank – such as in a letter of recommendation.
- **Scholarship Awards:** The College of Pharmacy and Pharmaceutical Sciences awards a variety of scholarships throughout the professional program. Each scholarship includes unique

(sometimes specific) criteria for academic achievement, leadership and activities. All students whose semester CAP is greater than or equal to the 75th percentile of their class will receive merit points for academic achievement. For further information consult Student Services.

Additional Opportunities for Academic Distinction: The College of Pharmacy and Pharmaceutical Sciences routinely offers the following opportunities for students to demonstrate academic distinction.

- Course level Honors grade
- Completion of Doctor of Pharmacy with Research Honors Degree
- Completion of Honors Research Program
- Challenging electives
- 599 courses/special projects

College of Pharmacy and Pharmaceutical Sciences Student Dress Code

To prepare pharmacy students to enter a responsible health profession, the students and faculty of the College of Pharmacy and Pharmaceutical Sciences expect dress which gives the impression of cleanliness, orderliness, and sense of purpose. Proper professional attire signals to patients and other health professionals a student's self-confidence, knowledge level, and willingness to participate in responsible decision-making processes. As increasing responsibilities are rapidly placed on a student's shoulders as he/she/they progresses through our Doctor of Pharmacy program, professional attire is encouraged upon entrance to our program and demanded in all clinical experience settings. The short-length white lab coat is essential for pharmacists in training. During the first three didactic years of our program, "business casual" attire is appropriate for classroom and examination sessions. Business casual attire for men includes collared shirts and khaki or dress slacks; for women knee-length skirts or dress slacks with tailored blouses. Professional attire is expected in the professional laboratories and at other times as specified by course instructors in course syllabi. Professional dress means business like attire – dress pants and dress shirt/sweater for men and dresses or skirts/dress slacks and blouses/sweaters/jackets for women. White lab coats are required when working in the professional laboratory and when participating in patient care activities.

Professional students are expected to maintain personal hygiene and grooming appropriate to the academic or professional environment. Students shall follow established guidelines regarding personal hygiene and grooming as recommended by practice sites, course syllabi and/or the direction of faculty. Students shall consider health implications for others with regard to personal hygiene (e.g., handwashing, cologne, tobacco products). Students shall value the importance of personal hygiene and grooming for effective interpersonal interactions.

Inter-professional Education in the Doctor of Pharmacy Curriculum

Mission: The College's inter-professional education (IPE) initiative is to prepare our graduates to practice inter-professionally and to provide IPE continuous professional development opportunities for faculty and preceptors.

Vision: Graduates of the College embrace and excel in inter-professional collaborative practice models and contribute to improved health outcomes for their patients and communities.

According to the Center for the Advancement of Interprofessional Education, IPE is generally accepted to mean "occasions when students from two or more professions learn with, from, and about each other to enable effective collaboration and improve health outcomes."

IPE in the Doctor of Pharmacy program is intentionally imbedded in every year of the curriculum to provide opportunities for engagement between faculty, community practitioners and students.

While engaging in IPE activities students will work towards achieving the following competencies as defined by the Inter-professional Education Collaborative:

- Work with individuals of other professions to maintain a climate of mutual respect and shared values. (Values/Ethics for Inter-professional Practice)
- Use the knowledge of one's own role and those of other professions to appropriately assess and address the health care needs of patients and to promote and advance the health of populations. (Roles/Responsibilities)
- Communicate with patients, families, communities, and professionals in health and other fields in a responsive and responsible manner that supports a team approach to the promotion and maintenance of health and the prevention and treatment of disease. (Inter-professional Communication)
- Apply relationship-building values and the principles of team dynamics to perform effectively in different team roles to plan, deliver, and evaluate patient/population-centered care and population health programs and policies that are safe, timely, efficient, effective, and equitable. (Teams and Teamwork)

Students on the Spokane campus will engage in IPE activities with students and faculty from nursing, medicine, speech and hearing sciences, nutrition and exercise physiology, dental hygiene, physical therapy, and others. Students in Yakima benefit from the Yakima Valley Inter-Professional Practice and Educational Collaborative, which includes five higher education institutions with student and faculty representing pharmacy, nursing, medicine, and dietetics.

Recognizing that no single health care discipline has the capability to deliver optimal care for all health issues, integration of IPE into the curricula is a cornerstone of quality education in medicine, nursing, pharmacy, dentistry and many allied health programs.

All students engaging in IPE activities, sponsored by CPPS or an affiliate, are required have an active Washington State Pharmacist Intern License and be in compliance with the Office of Experiential Services with regards to a student's CastleBranch account, including but not limited to, mandatory immunizations, trainings and certificates.

Off-Campus Course Requirements & Rotations

The pharmacy curriculum includes extended periods of off-campus activities during each semester as well as for rotation experiences. Introductory Pharmacy Practice Experiences (IPPE) rotations occur after the first and second didactic year. The final year of the program is solely Advanced Pharmacy Practice Experiences. Student pharmacists entering the College of Pharmacy and Pharmaceutical Sciences must be prepared to participate in these off-campus activities/rotations which are offered at various locations within and outside of the State of Washington. During the IPPE and APPE rotations, the student pharmacist may be expected to relocate to any assigned geographical locations as needed to complete IPPE and APPE requirements. The student pharmacist will be given the opportunity to actively participate in the IPPE and APPE selection processes, yet final assignments are dependent on availability.

IPPE rotations are designed to introduce, expose and engage the student pharmacist in various practice settings to enhance the student pharmacist's development and help achieve the goals and learning objectives set forth by the College of Pharmacy and Pharmaceutical Sciences. IPPE sites and activities will place the skills and knowledge the student pharmacist has obtained in the didactic curriculum into practice to gain experience and confidence in preparation for APPEs.

APPE rotations occur in the final year of the program. Students are required to complete 6 rotations in total, four core rotations and two elective rotations. As part of this process students are first assigned a geographic "home zone" where the core rotations will be required to be completed. These "home zone" regions span that state of Washington as well as select parts of Idaho and Oregon on the Washington border, as well as Northern California. APPE experiences allow students to put into practice the culmination of didactic and IPPE knowledge, to work towards becoming an entry level practitioner. APPE rotations are hands-on experiences that occur in a variety of patient care and non-patient care settings. The College is receptive to the creation of a limited number of new APPE experiential opportunities if the experience is consistent with the goals and objectives for student pharmacists in the College.

Experiential Services will determine specific rotation sites and preceptors. The College reserves the right to change IPPE/APPE site assignments at any time based on the variable number of rotations offered or due to unexpected circumstances that may arise.

After accepting an offer of admission to the College of Pharmacy and Pharmaceutical Sciences students will be required to submit documentation and maintain compliance with certain immunization, certification, and training requirements to practice patient care. Students are expected to keep items updated without lapse regardless of when rotation experiences are scheduled, as patient care activities exist in other parts of the curriculum and with Registered Student Organizations. Instructions on how to submit and maintain documentation will be given to incoming students. These include but are not limited to:

- (a) Registered as an intern with the Washington State Board of Pharmacy (License must be valid at all times and must be submitted annually, regardless of clinical schedule. A lapse of license is not acceptable and must be immediately reported to _____.)
- (b) Current and comprehensive immunization history including but not limited to Hepatitis B, MMR, Varicella, Tdap, as well as annual influenza vaccination and tuberculin documentation.
- (c) National criminal background check; additional background checks for individual sites may be required.
- (d) Proof of current malpractice liability insurance (must be submitted annually)
- (e) American Heart Association Basic Life Support Course for healthcare providers. (Certification must be current at all times)

Students are expected to provide additional information, as needed, in a timely fashion as requested by the Experiential Services office to facilitate onboarding requirements for site placements. Additional information regarding immunizations, certificate, licensing and training requirements can be found at: <https://pharmacy.wsu.edu/doctor-of-pharmacy/experiential-services/vaccination-certification-licensure-requirements/>

Administrative and Criminal Actions and Background Checks

Admission to the College as well as retention in the Doctor of Pharmacy Program requires that all candidates undergo annual background checks. The background check is in accordance with Washington State Law (RCW 43.43.830 through 43.43.842) which requires that all individuals who have access to children under 16 years of age, those with developmental disabilities, or vulnerable adults, must disclose background information concerning crimes and offenses against these populations. An administrative/criminal record does not necessarily disqualify an individual for admissions to or continuation in the Doctor of Pharmacy Program. The College will review all information disclosed on an individual case-by-case basis. However, a failure to disclose information is likely to result in withdrawal of an offer of admission to, or decertification from, the Doctor of Pharmacy program. Students should be aware that these background checks routinely uncover convictions that students believe were “expunged,” “vacated,” or otherwise set aside.

Doctor of Pharmacy students must also disclose criminal history involving drug-related crimes, proceedings related to vulnerable populations, Medicare-Medicaid/Healthcare-related adjudications (exclusions from participating in federal health care programs) and any other general conviction/adjudication information (excluding parking tickets and traffic citations) through the Criminal History Disclosure Form on an annual basis. If, after completing a Criminal History Disclosure Form, an event occurs that would result in a change to a student’s response on the Criminal History Disclosure Form, the student must immediately inform Director of Student Services of the change in circumstance. In addition, any criminal charges involving alcohol or drugs, or any pending actions taken by a licensing authority (Board of Pharmacy or other agency) against a professional license (pharmacy intern or technician license, or other health-related license) occurring after admission to the Doctor of Pharmacy program and until the student either graduates or leaves the program must be immediately disclosed to the Director of Student Services.

Commission of offenses listed on the Criminal History Disclosure Form or other offenses self-disclosed or revealed by a background check may prevent placement in certain pharmacy practice experiences, thus potentially preventing a student from completing the requirements for graduation.

Candidates to the Doctor of Pharmacy program who fail to disclose information on the Criminal History Disclosure Form, update the Director of Student Services of a change to a previously submitted Criminal History Disclosure Form, consent to criminal background check, or meet eligibility requirements for registration as a Washington State Pharmacy Intern, may not be extended a formal offer of admission or have a formal offer of admission revoked.

Students currently in the Doctor of Pharmacy Program who fail to disclose pending criminal charges involving alcohol or drugs or pending actions by a licensing authority (Board of Pharmacy or other agency) against a professional license (pharmacy intern or technician license or other health-related license), disclose information on the Criminal History Disclosure Form, update the Director of Student Services of a change to a previously submitted Criminal History Disclosure Form, or consent to a background check will be subject to possible sanctions, including decertification from the Doctor of Pharmacy Program.

Background checks for applicants admitted into the Doctor of Pharmacy Program will be performed in accordance with PharmCAS procedures. The Office of Student Services will provide information regarding background check policies/procedures at the time of offer of admission to the Doctor of Pharmacy Program. Background checks for current student pharmacists will be performed annually throughout the program. The Office of Experiential Education will provide information regarding background check policies and procedures for current students.

Students may request copies of the background check from Certiphi Screening Services:
www.certiphi.com. The Office of Student Services does not retain copies of the background checks.

Policy on Substance Abuse

Incumbent upon the profession of pharmacy is the basic responsibility to hold foremost the health and safety of the public. Society has vested this profession with the opportunity for research in the development, design, storage, and application of drugs, as well as the trust to obtain, safeguard, and distribute these controlled and/or regulated substances. Every member of this profession must ensure that this trust is honored.

At the College of Pharmacy and Pharmaceutical Sciences, we view entry into the profession as occurring when a student enrolls in an academic pharmacy program. All pharmacy students are therefore identified as members of the profession. Every student must accept the central responsibility of the profession to assure that drugs are used in a safe and effective manner for the promotion of rational drug therapy according to all regulatory guidelines and professional standards.

The possession and consumption of alcoholic drinks are not permitted on campus except when a state banquet permit has been obtained. In all instances Washington State alcohol laws must be followed. The illegal or unauthorized possession or use of alcohol or drugs on the campus is prohibited and will result in enforcement by Campus Security or local law enforcement. Campus and local police will enforce all Washington State laws pertaining to drugs and alcohol, and the Center for Community Standards will follow procedures outlined in the Standards of Conduct ([WAC 504-26](#)) for any appropriate disciplinary action. Students may be accountable to our community standards whether they are on or off campus and during University breaks.

In addition to federal, state, and local laws, and University rules and regulations, the College of Pharmacy and Pharmaceutical Sciences' Code of Professionalism also regulate the use, possession, manufacturing, and distribution of alcohol and/or drugs. Violations of the Code of Professionalism involving alcohol or drugs are subject to review by the Student Progress Committee (SPC) regardless of whether the alleged violations are also the subject of legal, University, or other administrative proceedings (e.g., a criminal charge or student conduct case). Any student enrolled in the College of Pharmacy and Pharmaceutical Sciences found to have engaged in the illegal synthesis, manufacture, distribution, or sale of a controlled substance will likely be decertified from the College of Pharmacy and Pharmaceutical Sciences in accordance with WSU policy.

Alcoholism and drug abuse are recognized as treatable illnesses and such treatment is encouraged by the College of Pharmacy and Pharmaceutical Sciences. Any student, faculty or staff member requiring assistance with an alcohol or other chemical dependency problem is encouraged to contact the Washington Recovery Assistance Program for Pharmacy ([WRAPP](#)) by calling 1-800-446-7220. WRAPP is a confidential, non-coercive peer assistance program, which aids in the identification, referral for treatment, recovery support, and rehabilitation of the impaired pharmacist, pharmacy technician, or Pharmacy student intern. All requests for information and/or assistance are held in strict confidence. As dictated by the WRAPP evaluation and treatment contracts, the College of Pharmacy and Pharmaceutical Sciences and/or of the Washington State Pharmacy Quality Assurance Commission are not notified by WRAPP of an individual's chemical dependency problem unless there is noncompliance with recommended evaluation and/or treatment. Other resources available on campus that offer counseling and other forms of treatment for alcohol and drug related problems, as well as preventative education programs, include the WSU Spokane [Counseling Center](#).

Students with concerns are encouraged to contact the Director of Student Services for guidance and may fall under the Procedures for Supporting Students with Potential Impairment.

Drug Screening Policy

Washington State University (WSU) College of Pharmacy and Pharmaceutical Sciences (CPPS) coordinates clinical placements for all PharmD students. The nature of providing patient healthcare services inherently requires that practitioners be mentally sound and free from the effects of intoxicants that may mentally or physically impair them. See Uniform Disciplinary Act, [RCW 18.130.180\(23\)](#) (defining unprofessional conduct as current misuse of alcohol, controlled substances or legend drugs). This policy promotes student pharmacist health, patient safety, and compliance with the law, professional standards and affiliated practice sites drug free expectations for assigned students in their training sites. Early identification of and intervention for student pharmacists with substance use and misuse issues protects patients and maintains trust in the pharmacy profession.

In addition to the CPPS Code of Professionalism, students may also be held to the WSU Community Standards - Alcohol and Drug Policy which states "Students are accountable to our community standards whether they are on or off campus and during University breaks." See [Executive Policy #20](#); see also, [WAC 504-26-211](#) (using, possession, manufacturing, or distributing marijuana, narcotics, or other controlled substances, and drug paraphernalia must be in accordance with federal, state and local law); [WAC 504-26-212](#) (using, possessing, manufacturing, or distributing alcohol must be in accordance with the law).

CPPS finds public health and protecting patients from impaired student pharmacists, accepted professional standards for student pharmacists, and WSU's community standards to be compelling reasons to implement this policy.

Clinical partners (Training Sites) may have varying and more stringent drug and alcohol policies, standards or requirements beyond those mandated for all students by WSU CPPS. For example, Training Sites generally require a negative drug screen prior to assignment or placement. This type of drug screening will be referred to below as "Drug Screening Required by Sites." Students are responsible for the cost of drug screening unless it is covered by the requesting site.

Beyond drug screenings required by sites, CPPS does not require annual drug screenings but may require a student to complete a drug screening when there is reasonable cause or suspicion of a potential impairment, and/or use of drugs or alcohol during CPPS professional activities. This type of drug screening will be referred to as "For Cause Drug Screening." In addition, students placed on professionalism probation for code of professionalism violations related to illicit drug use and/or drug/alcohol impairment may be subject to random drug tests if imposed as a sanction by the Student Progress Committee.

Definitions

-Substance-use disorder, per the Substance Abuse and Mental Health Services Administration, occur when the recurrent use of alcohol and/or drugs causes clinically significant impairment, including health problems, disability, and failure to meet major responsibilities at work school, or home.

-Substance use refers to the **use** of drugs or alcohol, and includes substances such as cigarettes, illegal drugs, prescription drugs, over the counter medications, inhalants, and solvents.

-Substance (or Drug) misuse, per the World Health Organization is the "use of a substance for a purpose not consistent with legal or medical guidelines, as in the non-medical use of

prescription medications. The term is preferred by some to abuse in the belief that it is less judgmental”.

-**Test vendor** refers to a third-party vendor contracted to perform and manage the drug testing processes and procedures.

-**A drug test** is a comprehensive analysis of a urine, blood, hair, nail or other specimen to identify and confirm the presence of specific drug metabolites in the system.

-**Adulteration** refers to manipulation of a specimen for the purpose of producing a false negative test result. Methods of urine adulteration include urine substitution, in vivo adulteration and urine dilution, and in vitro adulteration.

- Urine substitution is achieved through the replacement of a urine specimen with that of drug-free urine, some non-urine liquids such as water or saline, or commercially available synthetic urine that possesses the same essential characteristics of human urine (e.g., correct pH, specific gravity, and creatinine concentration).

- In-vivo adulteration involves the deliberate consumption of a copious volume of water or other fluid to dilute the urine or the intentional ingestion of products such as diuretics designed to increase the metabolism and/or excretion of drugs in the body to return a test result below the cut-off value. Urine dilution can also be performed by addition of water into a voided urine specimen.

- In vitro adulteration is the act of adding foreign chemicals into a voided urine specimen to produce false negative drug test results. Common adulterants include some household chemicals such as hypochlorite bleach, laundry detergent, and table salt and many commercial products readily available through the Internet.

Marijuana

While the state of Washington has legalized marijuana, Washington State University complies with Federal law where marijuana remains illegal. See [WAC 504-26-211](#) & [WAC 504-26-209](#). Partner sites may have their own policies around positive drug screenings, which may preclude the student from rotations at their Training Site. See e.g., [RCW 69.51A.060\(7\)](#) (permitting employers to establish drug-free policies including denying an accommodation for the medical use of marijuana if an employer has a drug-free workplace policy). WSU considers any results positive for THC as a positive drug screening and will follow the processes identified below.

Note: CBD oils are not highly regulated and could contain THC, thus potentially resulting in a positive drug screen. Any student utilizing CBD who tests positive for THC will follow the process outlined below for positive drug screening.

Types of Drug Screenings

The most commonly required drug screen is a urinary analysis (UA). Other types of required drug screening may include, but is not limited to, an observed collection, hair follicle or nail test.

For drug screenings required by Training Sites, the sites *may* cover the cost, otherwise the cost is the responsibility of the student. The cost of voluntary or “for cause” drug screenings are the responsibility of the student. The type of drug screening (i.e., urine analysis, hair follicle, etc.) and scope of substances tested for will be contingent on the situation.

Drug Screenings Required by Training Sites

Training Sites requiring screenings will either facilitate the testing themselves with students or will require the screening results be facilitated through WSU. The general process for either situation is discussed below:

Training Site Facilitated Drug Screenings

- 1) Training Site and/or Experiential Services will inform the student of the drug screening.
- 2) Training Site will provide student with where and how to complete the screening.
- 3) All testing must be completed within the timeframe requested by the Training Site.
- 4) Screening results:
 - a. Negative results: The student has successfully completed the drug screening and can commence their rotation.
 - b. Positive results: The Training Site will notify the Director of Experiential Services and the process identified within "Positive Drug Screenings" will be followed. Training Sites can take additional action, including canceling or terminating the rotation, restricting the student from returning to the site in the future, informing the appropriate state board of pharmacy and/or a recovery assistant program (i.e., Washington Recovery Assistance Program for Pharmacy or WRAPP).

Training Site Drug Screenings Facilitated Through WSU

- 1) Training Site and/or Experiential Services will inform the student of the drug screening.
- 2) Students will be directed to order a drug screening through CastleBranch.
- 3) CastleBranch will provide students with a list of acceptable laboratories to have the screening conducted through.
- 4) All testing must be completed within the timeframe requested by the Training Site.
- 5) Screening results:
 - a. Negative: drug screening has been successfully completed.
 - b. Positive: Results are reviewed by the laboratory's Medical Review Officer and the Director of Experiential Services will be notified that the screening is under review. The Medical Review Officer will evaluate the medicinal use of substances and/or other factors that could have impacted the results. If there is a verified medicinal use for the substance, then the Director of Experiential Services will be notified that the result was clear, and the drug screening successfully completed. If there is not a verified medicinal use for the substance or the student has been notified that they are to not use a specific substance by WRAPP (i.e., pseudoephedrine) then the Director of Experiential Services will be notified what substance was identified.
- 6) Steps in "Positive Drug Screenings" will be followed.

For Cause Drug Screenings

For Cause Drug Screening may be required by the practice site or authorized CPPS individuals (Director of Experiential Services or Director of Student Services, or their designee). Reasonable suspicion warranting for cause testing is outlined in the "For Cause Drug Testing Checklist" included in the appendices.

Students required to complete a CPPS For Cause Drug Screening will be given specific instructions including a deadline for completing this testing. Engagement and participation in patient care activities will cease while completing the required drug screen and pending the results. Students may not resume patient care activities until cleared to resume by CPPS.

Confidentiality of Drug Test Results

Reports from the test vendor to the CPPS will generally not include information about specific substances found in a student's test unless positive. Records of drug test results and inquiries and evaluations related to drug tests are treated as confidential and are shared only on a strict "need to know" basis. Results of drug tests are maintained in the electronic documentation system maintained by the test vendor. Students have access to their results through the test vendor's system. The CPPS will not externally

release drug screen results or details of related findings except as authorized by law. The CPPS may disclose testing records externally including to WRAPP, the Washington Pharmacy Quality Assurance Committee (PQAC), and pursuant to a subpoena or other lawful court order. CPPS may also disclose positive drugs screenings internally such as a grievance, or other proceeding initiated on behalf or against the student that arises from test results or the violation of either alcohol or controlled substance prohibitions.

The CPPS may also disclose testing records to others upon the written authorization of the student, or as permitted under Washington State or federal law.

Medical Review of Test Results

Non-negative drug test results will be reviewed by the Medical Review Officer (MRO) retained by the CPPS's test vendor. The MRO will decide the legitimacy of any prescriptions and consider evidence of illicit substance use.

MROs may request medical documentation from the student to explain a non-negative test result. For claims related to purported prescription medications, students will sign any and all releases of information (ROI) as requested by the MRO to allow for communication with the identified prescriber and to facilitate fact-finding by the MRO. Students who do not provide a ROI, or who do not respond to the MRO's request for information in the timeframe specified by the MRO, would have their test results treated as positive.

Once the MRO has completed review of non-negative test results, the test vendor will report the final results to the student and the CPPS. Information about specific substances found will not be reported to the CPPS in the MRO's report.

Students may contest the results of a non-negative drug test directly to the test vendor. Students must formally dispute the drug screening results with the test vendor within 30 days of receiving a non-negative test result. If contested, the sample will be retested. Repeat testing will be done with the same sample but at a different laboratory as the initial test.

Positive Drug Screenings:

CPPS considers a positive drug screen to be a breach of the CPPS Code of Professionalism. Per the Department of Health and Human Services Medical Review Officer Guidance Manual, positive results include results that are positive for substances (without a verified medicinal use), diluted, substituted, adulterated or invalid substances; or instances where students do not complete the drug screening by the deadline, refuse testing or take deceptive measures to confound testing.

- 1) Student will be directed to cease all patient care activities; current rotation will result in an automatic failure and future rotations will be halted. This can impact a student's ability to complete the program and/or may delay progression.
- 2) A Student Concern Form will be completed to document violation of the CPPS Code of Professionalism.
- 3) Ad Hoc Committee will form to review the results, this may include Chair of Pharmacotherapy, Director of Experiential Services, Director of Student Services, Director of Student Success and Associate Dean for Professional Education.
- 4) "Procedures for Supporting Students with a Potential Impairment" may be followed, including a referral to WRAPP or, WRAPP may receive notice of the positive result if student is currently under a WRAPP contract.
 - a. Students not already under a professionalism contract may be referred to the CPPS Student Progress Committee (SPC), and those already on a professionalism contract may be referred to the SPC.

- 5) Students may be allowed to reengage with rotations once cleared to engage in patient care activities by WRAPP.

Negative Drug Screenings:

Those with negative drug screening results may be cleared to engage in patient care activities. If there are patient safety concerns students may be halted and referred to the “Procedures for Supporting Students with Potential Impairment” in the Student Handbook.

Procedure for Supporting Students with a Potential Impairment

According to the WRAPP, a (student) pharmacist who is unable to practice pharmacy with judgment, skill, competency and safety to the public, due to chemical dependence on alcohol or other drugs, emotional illness, the aging process or loss of mental or motor skills is an impaired (student) pharmacist. The WSU College of Pharmacy and Pharmaceutical Sciences is supportive of the efforts of a student pharmacist with an impairment to attain appropriate treatment. This procedure is established not only in the student's best interest, but also to ensure the safety of patients whom students serve and to protect other students, the College and its faculty.

The following steps will be implemented as soon as a student pharmacist has been identified as being possibly impaired.

1. The Director of Student Services, the SPC, or designee will refer potentially impaired students to WRAPP to complete an initial evaluation. All the contractual requirements of WRAPP expectations must be completed within the given timeframe indicated on the referral. While the initial evaluation is being completed, the student pharmacist can be blocked from participating in direct patient care activities. The Director of Student Services or designee may ask a student to complete a voluntary drug screen if there is reason to believe an impairment is present. Refer to "Drug Screening Policy" on page 31.
2. Following the initial evaluation, WRAPP professionals will determine the presence or absence of impairment. If impairment is determined, WRAPP will develop an individualized treatment plan and contract agreed upon by the student and WRAPP. This may include the following;
 - a. Length of the treatment program;
 - i. Length and type of after-care program;
 - ii. Mandatory participation in an appropriate support group;
 - iii. Periodic reports from after-care therapists, employers, and the support group;
 - b. Mandatory announced and unannounced drug testing;
 - i. The conditions under which the student may return to the program.
3. Based on the recommendations of WRAPP, the Director of Student Services or designee may halt a student pharmacist's progression within the curriculum. Student pharmacists that have had their progression halted will not be allowed to progress within the curriculum until cleared by WRAPP.
4. Upon request of the student pharmacist and/or WRAPP, the Director of Student Services or designee may grant the student a medical leave of absence following the Academic Policies and Procedures Leave of Absence Policy, Section XIII.
5. The Director of Student Services may refer a student pharmacist to the SPC for an exception to a progression decision made by the director, non-compliance with the WRAPP referral, including failure to complete the initial evaluation, lack of communication with WRAPP, failure to provide initial evaluation to WRAPP and/or other non-compliance related behavior.

6. The SPC may decertify student pharmacists from the College who do not successfully complete the initial evaluation or any requirements of the treatment program of WRAPP and its affiliates. Student pharmacists may also be decertified for a recurrence after completing the treatment and rehabilitation program.
7. All costs incurred with treatment and referral under the direction of WRAPP are at the expense of the student pharmacist.
8. In the event of non-compliance with WRAPP, action can be taken against a student pharmacist's intern license(s) by the Pharmacy Quality Assurance Commission or other boards of pharmacy in which the student pharmacist holds licensure.

ACADEMIC POLICIES AND PROCEDURES

The College of Pharmacy and Pharmaceutical Sciences has the responsibility to the public of ensuring that students who graduate from its professional program are prepared to practice the profession of pharmacy in a competent and ethical fashion. The Academic Policies and Procedures outlined herein are designed to assist our students in meeting this responsibility as they pursue a Doctor of Pharmacy (PharmD) or Doctor of Pharmacy with Research Honors (PharmD with Research Honors) Degree. The policies outlined below apply to either a PharmD or PharmD with Research Honors.

The College desires to have students succeed and encourages students experiencing curricular or professional difficulty to discuss issues first with the faculty member or preceptor, then seek guidance from an advisor or the Director of Student Services. This approach best provides an opportunity for faculty and staff to be proactive and supportive of students' success.

Section I – Degree Requirements

To be granted a Doctor of Pharmacy degree, a student must:

- (a) Meet the general requirements for graduation as stated in the WSU Catalog.
- (b) Successfully complete all required pre-pharmacy and professional courses as stated in the WSU Catalog.
- (c) Successfully earn a grade of satisfactory or honors in all required courses.
- (d) Successfully complete all Continuous Professional Development (CPD) and Co-Curricular requirements each year.
- (e) Meet all competency-based outcomes set forth by the College of Pharmacy and Pharmaceutical Sciences, which may be assessed with standardized written knowledge exams and/or performance-based skills evaluations.
- (f) Successfully meet technical standards and academic and professional requirements.
- (g) Successfully complete all curricular requirements in no more than six years as required by intern registration requirements (WAC 246-945-155).

Note: In all cases described below the Associate Dean for Professional Education or Director of Student Success may function in lieu of the Director of Student Services if the Director of Student Services is unavailable.

Section II – Registration and Attendance Requirements

Students enrolled in the College of Pharmacy and Pharmaceutical Sciences must meet the following requirements:

- (a) A student must register and stay enrolled in both the fall and spring semesters unless the Director of Student Services approves a leave of absence (see Section XIII- Leave of Absence Policy).
- (b) All co-curricular and CPD requirements must be submitted in the timeline specified by your advisor to proceed to the next didactic year. For PY1-PY3 students who do not adhere to the co-curricular and CPD timeline, a hold preventing fall registration will be placed on the student's account. PY4 students who do not adhere to the timeline specified by their advisor will not receive final transcripts until all co-curricular and CPD requirements have been met. More information about the co-curricular and CPD requirements by year can be found on the Advising & Co-Curricular Engagement

Webpage: <https://pharmacy.wsu.edu/doctor-of-pharmacy/current-student-resources/advising/>

- Exception: students on a leave of absence or halted by the Student Progress Committee are not required to complete co-curricular and CPD requirements during the terms of non-enrollment or non-core course enrollment.
- (c) A student granted a leave of absence of more than two semesters must meet all the graduation requirements in effect at the time of re-entering the program.
- (d) A student must be registered in the required coursework by the first day of the term. A student who does not enroll in all the courses required by the Schedule of Studies for any given semester will be considered part-time and may enroll on such a basis only with the permission of the Director of Student Services.
- (e) A student who withdraws from any required didactic or experiential coursework, without an approved leave of absence may lose the privilege of re-entering the College of Pharmacy and Pharmaceutical Sciences. As noted in section X below, a student who withdraws without an approved leave of absence may be decertified from the College of Pharmacy and Pharmaceutical Sciences and will need to follow guidelines for reinstatement (Section XI).

Section III – Participation in Experiential Courses

A student must receive a grade of satisfactory or honors in all required courses, meet criteria imposed by the WSU contract with the experiential site (e.g., timely completion of all onboarding requirements, obtaining malpractice insurance, etc.), and have a valid internship license for the state in which the student will be completing his/her assigned rotation(s). Students must stay up to date on all required vaccinations and training requirements during all experiential activities.

Scheduling of repeated experiential activities occurring over the summer term will require the student enroll in the required course(s) and pay additional tuition and fees.

Section IV – Feedback and Evaluation Requirement

Professional development encompasses the ability to provide *meaningful, constructive* feedback. The College of Pharmacy and Pharmaceutical Sciences utilizes student pharmacist feedback to enhance and evaluate the current curriculum. The checklist below includes professional program informational feedback expectations and requirements.

- (a) Completion of non-embedded knowledge exams (such as PCOA or other examination);
- (b) Course/instructor evaluations;
- (c) Up to date demographic information in student tracking software, such as in Experiential Services rotation management system, including current phone, address, resume information, employment or residency information, and services or employment provided to under-served areas;
- (d) Annual student survey(s); and
- (e) PY4 Graduating Student Survey's (AACP exit survey and post-graduation employment survey).

Section V – Standards of Conduct

Students enrolled in the College of Pharmacy and Pharmaceutical Sciences are subject to the Standards of Conduct as outlined in WAC 504-26. The Standards of Conduct are enforced

by the Center for Community Standards. (See <https://www.communitystandards.wsu.edu>)

Section VI – Pharmacy Code of Professionalism

The Pharmacy Code of Professionalism defines prohibited unprofessional conduct and sets a standard for appropriate behavior. Ethical behavior is an important component of professional behavior and of the overall assessment of performance of a student's fitness to enter the profession of pharmacy. Students in the Doctor of Pharmacy program have made a public Pledge of Professionalism and are required to fulfill that oath. Students must maintain ethical and professional behavior while on University property or in the classroom; when interacting with university employees; while completing clinical rotations or otherwise engaged in the practice of pharmacy, for example: through employment, volunteering, or internships; when attending university-sponsored functions; and whenever they are serving as representatives of the University. In accordance with the jurisdiction of the Standards of Conduct, WAC 504-26-200, the College of Pharmacy and Pharmaceutical Sciences may also hold students accountable for off-campus non-pharmacy related behaviors.

While in clinical or practice situations, students' primary responsibility is the care of their patients. Students must recognize that the patient's welfare has precedence over a student's personal educational objectives. Students must respect every patient's privacy and dignity and must maintain confidentiality with regard to all patient information. Students must never compromise patient safety, which can occur through impairment, lack of diligence, or by providing care for which they lack skills, knowledge or by completing activities that are not approved by a preceptor or appropriately supervised. Students will be held to the same standards of conduct and safety outlined in the Washington State law regarding health professions as defined in the Uniform Disciplinary Act (RCW 18.130) expected of employees in the patient care areas of the health care facilities that are participating in the teaching programs of the College of Pharmacy and Pharmaceutical Sciences.

The following conduct, acts, or conditions constitute unprofessional conduct for all student pharmacists. Students' continued enrollment in the College of Pharmacy and Pharmaceutical Sciences depends, in part, on their ability to adhere to the College's Code of Professionalism. The College of Pharmacy and Pharmaceutical Sciences adopts the Washington's Uniform Disciplinary Act (RCW 18.130) definition of unprofessional conduct. See RCW 18.130.180. Further and/or in addition, the College's Code of Professionalism prohibits:

- (a) Any act involving moral turpitude, dishonesty, or corruption relating to the practice of the person's profession, whether the act constitutes a crime or not;
- (b) Misrepresentation or concealment of a material fact in obtaining a license or in reinstatement thereof;
- (c) Incompetence, negligence, or malpractice which results in injury to a patient or which creates an unreasonable risk that a patient may be harmed;
- (d) Suspension, revocation, or restriction of the individual's license to practice any health care profession by competent authority in any state, federal, or foreign jurisdiction;
- (e) The possession, use, prescription for use, or distribution of controlled substances or legend drugs in any way other than for legitimate or therapeutic purposes, diversion of controlled substances or legend drugs, or the violation of any drug law;
- (f) Violation of any state or federal statute or administrative rule regulating pharmacy, including any Washington statute or rule defining or establishing standards of patient care or professional conduct or practice;
- (g) Failure to cooperate with the Pharmacy Quality Assurance Commission or similar out-of-state

- regulatory body;
- (h) Practice beyond the scope of practice as defined by law or rule;
 - (i) Misrepresentation or fraud;
 - (j) Conviction of any gross misdemeanor or felony relating to the practice of pharmacy;
 - (k) The willful betrayal of a pharmacist-patient privilege as recognized by law;
 - (l) Current misuse of:
 - (1) Alcohol;
 - (2) Controlled substances; or
 - (3) Legend drugs;
 - (m) Abuse of a client or patient, or sexual contact with a client or patient;
 - (n) Disruption or obstruction of teaching, research or administration;
 - (o) Unprofessional, inappropriate or threatening behavior or comments made toward faculty, staff, other university employees, rotation preceptors, others involved with teaching, or other students;
 - (p) Attending class or patient care settings while impaired (e.g. under the influence of alcohol, drugs or altered mental status);
 - (q) Repeated late arrival or early departures from rotational sites without notifying the primary preceptor;
 - (r) Failure to meet professional expectations set forth by the college or a practice site (such as timely completion of co-curricular and CPD requirements, advising, required on-boarding activities, trainings, arrival and departure time, dress code, or similar requirements);
 - (s) Non-compliance with initial evaluation and/or recommendations of the Washington Recovery Assistance Program for Pharmacists;
 - (t) Non-compliance with the Procedures for Supporting Students with a Potential Impairment;
 - (u) Non-compliance with the Drug Screening Policy;
 - (v) Lapse of a student's Washington State Pharmacist Intern License or other state intern license when engaging in the practice of pharmacy; and
 - (w) Violation of the Standards of Conduct (WAC 504-26).

Section VII – Reporting and Processing of Alleged Violations of the Pharmacy Code of Professionalism

(a) Reporting: As part of their own professional obligations, student pharmacists must self-report their own behavior related to violations of the Code of Professionalism. In addition, students observing others, who are subject of the Code of Professionalism, engaging in unprofessional conduct must report alleged incidents.

Any individual who observes a potential violation of the Pharmacy Code of Professionalism should submit concerns via a Student Concern Tracking Form <https://www.pharmacy.wsu.edu/currentstudentsp/concern/>. Alternatively, reports may also be made verbally or by sending an email to the instructor of record (IOR), Director of Student Success, or Director of Student Services. When an IOR, the Director of Student Success, or the Director of Student Services receives information regarding an alleged violation of the Code of Professionalism that is not contained in a Student Concern Tracking Form, the IOR or appropriate director should complete and submit a Student Concern Tracking Form with the information received. Individuals reporting an alleged violation will be required to identify himself or herself, so an investigation of the alleged violation can be completed. The identity of the student(s) coming forward will be kept confidential to the extent possible, subject to the College's obligation to take appropriate action and any disclosure required by law. If concerned about sharing your name, please know you can meet with a Pharmacy Student Services staff member in person, via telephone or via Zoom to discuss your confidentiality concerns, prior to sharing information about any specific incidents with Student Services.

All Student Tracking Concern Forms will be automatically forwarded to the Office of Student Services within the College of Pharmacy and Pharmaceutical Sciences. Each incident will be kept on file, tracked, and reviewed by the Director of Student Services, or delegated to an appropriate individual at the discretion of the Director of Student Services.

(b) Processing: When the Director of Student Services or designee, learns of a potential violation of the Code of Professionalism through a Student Concern Tracking Form or any other means, the Director of Student Services or designee will meet with the student to discuss the allegations. Before meeting with the student, the Director of Student Services or designee will give the student notice of the allegations. After discussing the allegations with the student and reviewing all relevant information, the Director of Student Services will:

- 1) Determine that the student did not violate the Code of Professionalism and note the result in the student's file;
- 2) Determine that the student did violate the Code of Professionalism, counsel the student regarding the College of Pharmacy and Pharmaceutical Science's professional expectations, and note the result in the student's file; or
- 3) Refer the matter to the Student Progress Committee (SPC).

Section VIII – Referral to the Student Progress Committee (SPC)

At the conclusion of each semester or as otherwise warranted, the Director of Student Services or designee will review the academic and professional progress of each student in the College and present those who have one or more of the following to the SPC:

- (a) Received a failing grade in any required course
 - i. Exception: students who receive a failing grade on an IPPE or APPE rotation will only be referred to the SPC if the deficiency is considered a pattern of behavior, includes one of the issues outlined below, or at the discretion of the Director of Experiential Services. Any student not referred to the SPC will have their case reviewed by the Director of Student Services.
 - ii. Incomplete grades: students who receive an incomplete grade may be referred to the SPC.
- (b) Withdrawal from or non-enrollment in a required course without prior permission of the Director of Student Services.
- (c) Non-compliance with any curricular or professional probation plan, if the Director of Student Services or designee believes referral is warranted.
- (d) Non-compliance with the Code of Professionalism, if the Director of Student Services or designee believes referral is warranted.
- (e) Failure to maintain required professional trainings, certificates or licensure, conditional admission plan or other mandatory requirements.
- (f) Non-compliance with WRAPP requirements (see Procedure for Supporting Students with Potential Impairment).
 - i. Exception: If the student is non-compliant with WRAPP due to a relapse but voluntarily addressing the relapse, the student may continue to fall under the procedure for Supporting Students with Potential Impairment

Section IX – Student Progress Committee (SPC)

(a) The SPC is comprised of faculty and staff who oversee curricular and professionalism referrals from the Office of Student Services. When the Office of Student Services refers a case to the SPC, it will also provide notice to the student of the reason and basis for the referral. The notice will also include information regarding the student's ability to provide a written response to the SPC and a deadline for submitting the response. If a student decides to provide a response, the College recommends that the student include the following:

- The circumstances that may have contributed to the deficiency or incomplete grade.
- What life lessons were learned during this process.
- A plan by which the incomplete grade will be complete, or deficiency will be remedied.

The SPC will deliberate on each individual case, considering all pertinent curricular and professional information, and make its decision regarding the student case under review. The SPC reviews all cases on an individual basis and determines appropriate courses of action to support each student's success. Meetings of the SPC are closed and not open to the public. Students will be informed of the SPC decision via email and regular U.S. mail within 10 business days of the SPC meeting.

(b) If the SPC finds a deficiency exist, the SPC may take one or more of the following actions:

1. Place the student on curricular probation and allow the student to progress in the professional curriculum.
2. Place the student on curricular probation and not allow the student to advance to the next academic semester, academic year, or scheduled rotation.
3. Place the student on professionalism probation and require completion of appropriate remediation.
4. Require additional trainings, coursework, or collaboration with campus, online or community resources.
5. Decertify the student from the Doctor of Pharmacy program (see Section X – Decertification from the College)

Students are responsible for any costs associated with above actions. Students placed on probation are excluded from CPPS scholarships.

(c) The SPC will only make an exception to allow the student to progress in the curriculum while simultaneously making up a deficiency when doing so is, in the SPC's judgment, likely to benefit the student's professional development.

(d) The SPC may choose to halt a student's progression to the next term, or clinical rotations, due to one or more incomplete grades. Per [WSU Academic Regulation 90](#), Grades and Grade Point Averages; an incomplete grade ([90h](#)) will automatically change to an F (Failing grade) at the end of the ensuing year, unless a shorter interval is specified by the instructor. ([See Rule 34.](#)) Faculty are required to submit an Incomplete Grade Report (IGR) to the departmental office each time it is given. The IGR must specify conditions and requirements

for completing the incomplete, as well as any time limitations less than one year.

(e) Students may appeal the SPC decision through University appeals processes as follows:

- Appeals must be based on procedural irregularities and are directed to the WSU Graduate School. Appeals to the Graduate School must be submitted in writing, with signature (e-mail is not sufficient), within 15 calendar days of the date of the decision letter. The Graduate School Dean will not reopen a case for the purpose of re-investigating the SPC's decision but will investigate procedural irregularities. If a student appeals to the WSU Graduate School, it is essential that the Office of Student Services is notified so the progression decision may be held in abeyance until the appeal has been resolved. During an appeal, the original dismissal decision will be held in abeyance while under appeal. However, progression through degree requirements (such as continued course enrollment, research activities, internships or clinical training activities) will be suspended.

Student Progress Committee decisions are final and not subject to college level appeal processes since the dean sits on the student progress committee.

(f) The SPC does not have the authority to review or grant any grade changes. Any requests for grade changes or complaints about instruction or grading practices/policies must follow the grade appeal policy (see section XII – grade appeal policy). If a student appeal using the grade appeal policy, it is essential that the Office of Student Services is notified so the progression decision may be held in abeyance until the appeal has been resolved. During an appeal, the SPC will determine if all or part of the decision will be stayed pending the outcome of an appeal. If the grade appeal is successful and rectifies the curricular deficiency, the SPC decision could be overturned.

Section X – Decertification from the college

The SPC may decertify a student from the College under any of the following conditions:

- (a) If the student receives multiple course failures within a semester;
- (b) If the student engages in a pattern of professional misconduct or a single serious incident of misconduct;
- (c) If the student fails to meet the technical functions of the program, as outlined in this Handbook;
- (d) If the student withdraws from or fails to enroll in required didactic or experiential coursework, the College of Pharmacy and Pharmaceutical Sciences, or the University, without an active approved leave of absence (see Section XIII); or
- (e) If a student on probation, curricular or professional, does not meet probationary requirements.

In addition, the College may administratively decertify a student whom receives a failing grade in the same required course twice or does not comply with the registration and attendance requirements of Section II.

Note: Students enrolled in the professional pharmacy curriculum will not be allowed to repeat a course

more than one time (including equivalent courses at other institutions, during WSU summer session or through WSU Global Campus). Special permission of the chair of the academic unit offering the course does not override this policy.

Per University regulations, a student who is decertified from the College of Pharmacy and Pharmaceutical Sciences may repeat pharmacy courses in which a failing grade was received. However, the decertified student may not take any other pharmacy courses. A decertified student who successfully completes repeated courses is eligible to apply for reinstatement, but such reinstatement is not guaranteed.

Section XI – Reinstatement

A decertified student may apply for reinstatement into the Doctor of Pharmacy program within a 2-year period following initial decertification. Reinstatement requests must be sent to the Director of Student Services. The Reinstatement Committee, composed of the Director of Student Services, Director of Student Success, and Director of Experiential Services, will review all reinstatement requests and forward recommendations to the Dean of the College of Pharmacy and Pharmaceutical Sciences for final approval. All reinstatement requests must be submitted in a written, signed document that must be delivered via email or regular U.S. mail.

Upon receipt of a request for reinstatement, the Reinstatement Committee will review each request. In each case, the committee may:

- Review the situation leading up to decertification
- Determine if the student addressed factors that lead to the decertification
- Determine if the student accepted responsibility for their actions, including taking ownership of situation, and modifying behaviors
- Determine if the previous concerns have been resolved
- Request additional information from stakeholders involved with the student
- Request a meeting with the student
- Verify if student successfully completed deficiencies, if applicable

The Reinstatement Committee will forward recommendations to the Dean for final approval.

Recommendations the committee could make are:

- Recommendation to reinstate the student and place on professionalism probation
- Recommendation to uphold decertification

Successful completion of previous deficiencies does not guarantee reinstatement. If more than 2 years have lapsed since initial decertification, a decertified student must reapply for admission to the College of Pharmacy and Pharmaceutical Sciences according to the “Admissions Policies and Procedures” for all students.

Section XII – Grade Appeal Policy

Professional Doctor of Pharmacy students should refer to the WSU Academic Regulations, Rule 104 and 105, if they have a complaint about grading. This rule can be found at <http://registrar.wsu.edu/academic-regulations/>.

The University Grade Appeals Board, an official committee of the University President, functions to review academic grade appeals forwarded by any departmental chair, dean, or ombudsman. A detailed description of this committee and its processes may be found at <https://president.wsu.edu/grade-appeals/>.

For APPE rotations, academic complaints involving an instructor who is an adjunct faculty, or non-faculty should be directed to the instructor of record for the course. Academic complaints involving a faculty instructor (non-adjunct) should be directed to the faculty member who is precepting the rotation.

Section XIII – Leave of Absence Policy

Leave status is granted for students who must be away from their studies for one or more semesters for personal, family, job, financial, military or Peace Corps service, or other compelling reasons. The College of Pharmacy and Pharmaceutical Science's Leave of Absence Policy is found at: <https://pharmacy.wsu.edu/doctor-of-pharmacy/current-student-resources/leave-of-absence-policy/>.

A student granted a leave of absence of more than two semesters must meet all the graduation requirements in effect at the time of re-entering the program. Requests for an extension to a leave of absence must be approved by the Director of Student Services. A student may be decertified from the program if the leave extends beyond the approved leave period and an extension was not requested or approved. Student leave beyond one year is considered on a case-by-case basis and is not guaranteed.

Section XIV – Ombudsman

The WSU Office of the University Ombudsman is to provide an impartial, neutral and confidential process that facilitates fair and equitable resolutions to concerns that arise within the University. The primary purpose of the office is to protect the interests, rights and privileges of students, staff and faculty at all levels of University operations and programs. The ombudsman's office has the authority and responsibility to informally investigate academic and non-academic concerns referred to the office. The Ombudsman serves as a source for the provision of information relating to University policies and procedures and facilitates the resolution of problems and grievances through informal investigation and mediation. The Ombudsman makes recommendations and initiates processes to effect policy change that might serve to prevent future grievances. Because the Ombudsman's Office is separate from the University's administrative structure, the office neither has legitimate decision-making authority nor power to judge or enforce. The power of the Ombudsman is derived from the office's reputation for fairness, objectivity, tact and concern for the welfare of all members of the University. The office remains a strategic part of WSU's commitment to pursuing

educational excellence with productivity, due process and fairness.

It is necessary to emphasize the importance of the student attempting to handle issues by first meeting with the instructor, staff or preceptor directly to resolve the issue or concern. In the event that an issue is not resolved successfully, or the student feels she or he has been treated unfairly, the Ombudsman can be contacted for assistance. Additional information regarding the Office of the Ombudsman can be found on the university website at:
[\(https://ombudsman.wsu.edu/\)](https://ombudsman.wsu.edu/)

Procedure for Students with an Approved Testing Accommodations

Updated: February 3, 2021

What students need to do:

- Make an appointment to talk with each instructor outside of class about your accommodation(s). Yakima students should meet with Yakima instructors and Spokane students should meet with Spokane instructors. **These meetings should be scheduled during the first week of the term or within a week of receiving your Faculty Notification Letter.** *It is the student pharmacist's responsibility to meet with the instructor from each course before testing accommodations will be activated.*
- Confirm with Student Affairs that he/she/they will attend all schedule test dates including Initial Test, Exams and ELEs (if applicable).
- Schedule all non-block exams through Access Center.
- Notify Student Affairs, 509-358-7740 or spok.sserv.test@wsu.edu if a scheduled test is cancelled or if you decided to take the test or quiz in class.
- **Repeat the above process when accommodation paperwork is updated, or a new term begins.** Please note that accommodation paperwork expires at the end of each term and must be renewed prior to the next term.

What instructors need to do (block & non-block tested courses):

- Faculty Notification Letters will be delivered electronically through the Access Information Management (AIM®) system for each student needing accommodations for your course.
- Student Pharmacist will initiate a meeting with you to discuss the Faculty Notification Letter at the beginning of the term or within a week of receiving accommodation paperwork.
- This meeting will cover how you and the student pharmacist will implement his/her accommodation plan. Faculty to acknowledge the meeting in the Access Information Management (AIM®) system, then inform ExamSoft® coordinator of the following as soon as possible:
 - Students who **HAVE** contacted the IOR regarding accommodations
- If there are questions about the accommodations or accommodation process/plan contact Student Affairs, 509-358-7740, for clarification.
- **If there are concerns about the accommodations fundamentally altering the curricular or course expectations contact the Associate Dean for Professional Education.**

Additional Instructions for Instructors in NON-Block Tested Courses:

- WSU College of Pharmacy and Pharmaceutical Sciences ExamSoft® Coordinator DOES NOT handle submission of information for non-block tested courses.
- If the student is testing in the Student Affairs testing room, please complete the following steps:
 - Follow Testing Policies and Procedures for students with accommodations: <https://spokane.wsu.edu/studentaffairs/disability-resources/testing-procedures/>.
 - Faculty to upload exam/password and any relevant attachments, i.e., equation sheets through AIM®. Please contact Student Affairs for a specific period in which exam information needs to be provided by.
- Contact Student Affairs (509-358-7740 or spok.sserv.test@wsu.edu) for further information.
- Yakima faculty will need to complete the steps outlined above for accommodated students based in Yakima.

What the ExamSoft Coordinator needs to do:

- Monitor AIM® for updates related to Faculty Notification Letters that are related to testing accommodations. Typically, Faculty Notification Letters are received within the first two weeks of the semester or shortly after the accommodation plan is developed.
- Wait for IORs to confirm that accommodated student(s) have met with them regarding the accommodation plan before activating the accommodation within ExamSoft®. All accommodations will be active only after confirmation from faculty IORs.
- ExamSoft® Coordinator will make the necessary adjustments (if required by the accommodation) in the ExamSoft® portal.
- Once the accommodation has been processed in ExamSoft notify the student via their WSU email with log in and password information.
- For block tested courses ONLY, ExamSoft® Coordinator will facilitate test administration with Student Affairs. ExamSoft® Coordinator will provide the following block test information to Student Affairs:
 - Exam password(s)
 - Relevant attachments for all assessments
 - Scratch paper
 - Any additional testing instructions

Procedure for Testing Irregularities During an Exam

Doctor of Pharmacy students are expected to adhere to the following Exam Testing Environment Expectations during all exemplify exams.

Exam Testing Environment Expectations

1. Specific calculator OR WSU owned calculators for testing
2. No personal items on desk during exam other than pencils and a laptop
3. Laptops must be in a closed position or nearly closed (within 2 inches) or in Exemplify entry screen if not able to be closed, when not actively testing.
4. No notes should be taken on the scratch sheet of paper prior to the start of the exam

Faculty, staff, and other proctors wander the room prior to the beginning of the exam and remind students to put away any unsanctioned materials (e.g., smart watches, phones, food, notes).

Procedure for exam irregularities or concerning behaviors during an exam

1. If a student observes a fellow student with unsanctioned materials after an exam has started, not following established testing policies, or exhibiting behaviors consistent with a potential academic integrity violation, the observing student is required to notify the staff proctor in the room. The faculty member and/or staff proctor will provide the observing student a card directing the observing student how to complete an electronic testing irregularity report. The testing irregularity report will ask the observing student to note the time and specific behavior(s) observed.
2. Any individual, other than a student, who observes a student with unsanctioned materials after an exam has started, not following established testing policies, or exhibiting behaviors consistent with a potential academic integrity violation, is expected to notify the staff proctor in the room. Any individual observing a testing irregularity will submit an electronic testing irregularity report.
3. If proctor becomes aware of a potential exam irregularity during an exam, a proctor will closely monitor the suspected student for any remaining exams.
4. When an electronic testing irregularity report form is submitted, the instructor(s) for the potentially affected courses, the Director of Student Services, and the Director of Student Success will automatically receive the report and any supplemental electronic materials. These individuals will then take appropriate action, if any, based on the information provided. The academic integrity process will be utilized for academic integrity complaints (see WAC 504-26-404).
5. As used in this procedure, the below terms have the following definitions:
 - a. Unsanctioned materials are materials that are not sanctioned by the Exam Testing Environment Expectations and include, but are not limited to, extra notes, cell phones, thumb drives, smart watches, or accessing the internet during an exam (with the exception of Exemplify).

- b. Testing policies include the Exam Testing Environment Expectations, "Block-tested Course Absence Policy and Missed Test Policy", "Test administration policy/testing room requirements", and "Block test day instructions".
- c. Academic integrity violations are defined by the Standards of Conduct.

Disability Accommodations

Washington State University is committed to fostering an inclusive and accessible environment for all students, staff, faculty, and visitors who participate in WSU's programs or services. WSU will ensure that students, faculty, staff, and visitors have access to university facilities, technology, and information needed to have an equal opportunity to succeed in their education, employment, and community activities.

In addition, WSU is committed to complying with state and federal laws regarding individuals with disabilities, including, but not limited to: Sections 504 of the Rehabilitation Act of 1973

(Section 504), the Americans with Disabilities Act of 1990 (ADA), the ADA Amendments Act of 2008 (ADAAA), Washington State Office of the Chief Information Officer Policy 188, and Washington Law Against Discrimination, RCW 49.60.

College of Pharmacy and Pharmaceutical Sciences is committed to offering educational and professional opportunities equitably to qualified persons. This is accomplished by reviewing each student's request for an accommodation individually and providing reasonable accommodations on a case-by-case basis for qualified students. Accommodations are implemented in collaboration with students, faculty, the Access Center, and other university and community offices. Reasonable accommodations ensure that qualified students are able to access and participate in opportunities available at WSU Health Sciences.

Reasonable accommodations are available for pharmacy students with a documented disability. Accommodations are unique for each individual and some require a significant amount of time to prepare, so it is recommended that students notify Access Services in the Division of Student Affairs for the WSU Health Sciences Spokane as far in advance as possible. Student pharmacists with a disability that is identified while in the PharmD program should contact Access Services as soon as possible to arrange for an appointment and a review of their documentation by a disability specialist. Accommodations will not be provided retroactively.

The process for requesting accommodations including necessary documentation the student must submit to support the request is available on the WSU Health Sciences Spokane website: <https://spokane.wsu.edu/studentaffairs/new-myaccess/>. Documentation is maintained in the Access Services office and is confidential to that office unless the student authorizes disclosure of this information to others.

Requesting an accommodation is an interactive process. The first step is for a student to submit an application and documentation to Access Services in accordance with WSU policy. The Access Center Coordinator assigned to assist the College of Pharmacy and Pharmaceutical Sciences will discuss with the student their academic and clinical needs in order to identify modifications and/or auxiliary aids to be requested as an accommodation. The requested accommodations will be forwarded to the appropriate stakeholders at the College of Pharmacy and Pharmaceutical Sciences, which may include but is not limited to the Office Student Services, faculty members or instructors, IT services, ExamSoft Coordinator, and/or the Associate Dean for Professional Education.

Requested accommodations that have the potential to fundamentally alter an essential requirement of the College of Pharmacy and Pharmaceutical Science's programs, or courses will be referred to the university's established process for review. Fundamental alteration determinations are made by an ad hoc committee through a careful, thoughtful and rational review of the academic program and its requirements, and decision-makers must consider a series of alternatives for the essential requirements, as well as whether the essential requirement in question can be modified for a specific student with a disability, or whether an alternative accommodation would allow the student to successfully complete

the essential requirement in question. Once a reasonable accommodation has been approved, implementation is coordinated with the Associate Dean for Professional Education, IT services, and/or the faculty member or instructor. Students who are not satisfied with the reasonable accommodation process should contact WSU Spokane – Access Services or may file a formal grievance through the Vice Chancellor of Student Affairs. If a student believes they have been discriminated against they can file a formal complaint or request a consultation from WSU Compliance and Civil Rights. For more information see [Access Grievance Processes](#).

Technical Standards Policy

The College of Pharmacy and Pharmaceutical Sciences has a societal responsibility to train competent healthcare providers and scientists who demonstrate critical judgment, extensive knowledge and well-honed technical skills. Although students learn and work under the supervision of the faculty, students interact with patients throughout their education. Patient safety and wellbeing are therefore critical factors in establishing requirements involving the physical, cognitive, and emotional abilities of candidates for admission and students for progression, and graduation. The essential abilities and characteristics described herein are also referred to as technical standards. They are described below in several broad categories including: observation; communication; motor function; intellectual-conceptual, integrative, and quantitative abilities; and professional, behavioral, and social skills.

The avowed intention of an individual student to practice only a narrow part of clinical pharmacy, or to pursue a non-clinical career, does not alter the requirement that all student pharmacists take and achieve competence in the full curriculum required by the faculty.

Delineation of technical standards is required for the accreditation of all U.S. pharmacy programs by the Accreditation Council for Pharmacy Education (ACPE).¹ The following abilities and characteristics are defined as technical standards, and are requirements for admission, retention, progression, and graduation.

Policy Statement:

It is the policy of the College of Pharmacy and Pharmaceutical Sciences that applicants and students must meet the technical standards of their academic program with or without reasonable accommodations in order to be admitted to, be retained in, and graduate from the PharmD program. All accepted applicants sign a statement attesting that they understand and are committed to the policies related to the technical standards required for admission, retention, promotion, and graduation.

Observation: A candidate/student must be able to acquire information from equipment and tools used to create pharmaceutical compounds or monitor clinical outcomes. Candidates/students must be able to accurately acquire information in a timely manner from medical records, patients, and other healthcare providers to assess findings. They must be able to perform a physical examination in order to integrate findings based on this information and to develop an appropriate assessment and treatment plan. These skills require the use of vision, hearing, and touch or the functional equivalent.

Communication: A candidate/student must be able to communicate effectively and sensitively with other students, faculty, patients, and healthcare providers from different social and cultural backgrounds, varying degrees and types of infirmities, and varying personalities.^{1,2,3}

Indicators include but are not limited to the following examples:

1. Clear, efficient, and intelligible articulation of English language, including written English.
2. Ability to prepare and communicate concise summaries of patient encounters including changes in mood, activity, pharmacotherapeutic outcomes, and perceived nonverbal communication.
3. Ability to provide tailored and appropriate patient counseling and instruction to patients.
4. Ability to record and communicate pharmacotherapeutic interventions clearly, accurately, and efficiently.

Motor/Sensory: A candidate/student must be able to perform typical functions of a pharmacist, including, but not limited to, medication preparation and administration, treatment interventions, and general care of patients.^{1,3}

Indicators include but are not limited to the following examples:

1. Functional and sufficient sensory capacity to adequately perform a basic physical examination and elicit information gained from proper use of examination tools and equipment.
2. Execute fine and gross motor movements in a timely manner with sufficient coordination, postural control, and hand-eye coordination to safely participate in applied patient care laboratory sessions, assess patients, administer a variety of medications, dispense and compound medications, provide general patient care and emergency treatments, and participate in basic point of care testing.
3. Execute motor movements in a timely manner that demonstrate safety and efficiency in the various learning settings (e.g., classroom, and clinical settings, including appropriate negotiation of self and patients in various patient care environments).
4. Physical stamina sufficient to complete the rigorous course of didactic and clinical study, which may include, prolonged periods of sitting, standing, and/or rapid ambulation or functional equivalent.
5. Coordination of motor skills necessary to respond to emergency situations quickly and appropriately.

Intellectual (conceptual, integrative, and quantitative abilities). A candidate/student must be able to assimilate the detailed and complex information presented in the Doctor of Pharmacy curriculum. They must be able to learn through a variety of modalities including, but not limited to, classroom instruction; small group, team and collaborative activities; cooperative argumentative dialog; individual study; preparation and presentation of reports; simulations and use of computer technology. Candidates/students must be able to memorize, measure, calculate, reason, analyze, synthesize, and transmit information. They must recognize and draw conclusions about three-dimensional spatial relationships and logical sequential relationships among events. They must be able to formulate and test hypotheses that enable effective and timely problem-solving in assessment and treatment of patients in a variety of clinical settings and health care systems. Candidates/students must be fully alert and attentive at all times in clinical settings, including morning, afternoon and evening shifts.^{1,2,3}

Professionalism/Behavioral/Social Attributes.^{1,2,3,4} A candidate/student must possess the emotional health required for full utilization of his or her intellectual abilities, the exercise of good judgment, the prompt completion of all responsibility's attendant to the care of patients and the development of mature, sensitive and effective relationships with patients. Candidates/students must possess the personal qualities of compassion, empathy, altruism, integrity, and sensitivity to diversity and inclusion, and behave in a professional manner.^{2,4} Students must maintain appropriate professional boundaries within all settings. Candidates/students must be able to tolerate physically taxing workloads and to function effectively under stress. They must be able to adapt to changing environments, to display flexibility and learn to function in the face of uncertainties inherent in the clinical problems of many patients. Candidates/students must demonstrate a commitment to excellence, service orientation, goal-setting skills, academic ability, self-awareness, integrity, compassion, motivation and interpersonal skills.^{4,5,6} Candidates/students must be able to accept constructive criticism and to modify behavior in response to this feedback.^{1,2,3,4}

Accepted applicants are asked to attest to the following statement as part of their acceptance packet: As an accepted applicant to the College of Pharmacy and Pharmaceutical Sciences at Washington State University, I attest that I have read all pages of the Technical Standards policy, that I understand its contents, that I will abide by the policies expressed therein, and that I may be dismissed from the program should I fail to demonstrate all of the Technical Standards with or without reasonable accommodations and reasonable levels of academic support.

Candidates and current students who have questions regarding the technical standards or who believe they may need to request reasonable accommodation(s) in order to meet the standards are encouraged to contact Access Services in the Student Success Center as part of the Division of Student Affairs for WSU Health Sciences.

References:

1. Haines ST, Pittenger AL, Stolte SK, et al. Core entrustable professional activities for new pharmacy graduates. *Am J Pharm Educ.* 2017;81(1)S2
2. Medina MS, Plaza CM, Stowe CD, et al. Center for Advancement of Pharmacy Education 2013 Educational Outcomes. *Am J Pharm Educ.* 2013;77:8
3. Accreditation Council for Pharmacy Education. 2016. Accreditation standards and key elements for the professional program in pharmacy leading to the Doctor of Pharmacy degree. Available at <https://www.acpe-accredit.org/pdf/Standards2016FINAL.pdf>. Accessed December 15, 2020.
4. Code of Professionalism. Washington State University College of Pharmacy and Pharmaceutical Sciences Doctor of Pharmacy Program Student Handbook. Available at <https://pharmacy.wsu.edu/doctor-of-pharmacy/current-student-resources/>. Accessed December 15, 2020.
5. Pledge of Professionalism. Available at <https://www.aacp.org/sites/default/files/pledgeprofessionalism.pdf>. Accessed December 15, 2020.
6. Oath of a Pharmacist. Available at https://www.pharmacist.com/oath-pharmacist?is_sso_called=1. Accessed December 15, 2020.

Computer Policies

General Information

As a pharmacy student you have access to software resources located on the College of Pharmacy and Pharmaceutical Sciences current students web page. To access these resources, you will be required to use your WSU Network ID and password. Please take a few minutes to visit the Current Student Resources pages on the College of Pharmacy and Pharmaceutical Sciences website: [Current Student Resources | Pharmacy and Pharmaceutical Sciences | Washington State University \(wsu.edu\)](https://pharmacy.wsu.edu/doctor-of-pharmacy/admitted-student-resources/)

WSU Network ID and Password

Your WSU network ID and password are your keys to access most resources at WSU. Passwords expire every 180 days. You must change your password prior to day 180 or your account will be locked. To change or reset your password you need to visit account.wsu.edu. All passwords should be maintained confidentially and securely and not disclosed to others. If your passwords become compromised, you should immediately report this to Pharmacy IS at 509-358-7916 and change your password.

Laptop Initiative

Pharmacy students are required to purchase a laptop. Complete details and requirements can be found at <https://pharmacy.wsu.edu/doctor-of-pharmacy/admitted-student-resources/>

E-mail

Pharmacy students are required to have a valid WSU email account. Email forwarding is not allowed in the College of Pharmacy and Pharmaceutical Sciences. If you do not already have a "@wsu.edu" account, please make sure to setup your email account. Please contact Pharmacy IS at 509-358-7916 for assistance if you have issues setting up your account. The College also utilizes email list servers to distribute announcements and notifications to students. Only @wsu.edu addresses are allowed to send to these lists. Personal email accounts or business accounts are blocked. All correspondence regarding academic- and business-related activities will be sent to the student's official @wsu.edu Email account, effective the first day of instruction of the student's first-enrolled term.

Spear Phishing Attacks

WSU email accounts are often targeted with spear phishing emails. These emails request that you confirm your WSU login information or provide your account information to continue receiving email. These are all fake emails with the single goal of stealing your WSU login credentials. DO NOT click on the links in these emails. WSU will never ask you to validate your credentials. If you have clicked on one of these links, please open a web browser and visit account.wsu.edu to change your password immediately. Then contact Pharmacy IS at 509-358-7916 for additional help.

Antivirus Software

WSU requires antivirus software on all computers/devices connected to the WSU network. There are several free antivirus programs available such as Security Essentials, AVG, and Sophos Home. If you do not have an antivirus program on your computer, please contact Pharmacy IS for assistance in obtaining and installing antivirus utilities provided by the University. Detailed information on this requirement may be found at: [EP16 – University Network Policies | PR&F site | Washington State University \(wsu.edu\)](https://www.wsu.edu/ep16)

Students are advised to temporarily disable their antivirus before starting exams with Examsoft. If you need help in temporarily disabling your antivirus for exams, please contact Pharmacy IS for assistance.

Smartphones and Tablets

As a pharmacy student you have access to several pharmacy applications available for tablets and smart phones. Information and requirements for these applications can be found at: [Resources | College of Pharmacy | Washington State University \(wsu.edu\)](#)

If you are looking at purchasing a tablet or smartphone for use in your studies, please make sure to review the requirements for these applications prior to purchase. Not all devices are supported by these applications. At the present time the College of Pharmacy and Pharmaceutical Sciences only recommends Windows Surface Pro tablets.

* Please note tablets excluding the Microsoft Surface Pro devices are not a substitute for a laptop.

** Examsoft electronic exam software currently only supports the following tablets: Microsoft Surface Pro.

Windows and OS X/iOS major updates and Examsoft compatibility

Microsoft and Apple release major version updates to their operating systems in the fall usually around the time school starts or within the first month. Please do not apply these major updates to your computers or tablets until you have been instructed to do so by Examsoft or Pharmacy IS. You may need to turn off automatic updates if that feature is currently set on your computer. It often takes 3-4 weeks after a major operating system upgrade is released before Examsoft is certified to work with these new versions.

Computer Technical Support

The college has a dedicated IT group available to assist you. They are here to help you with questions and issues.

CPPS Help Desk 509-358-7916

Email: pharmacy.its@wsu.edu

Hours: 8am – 5pm Monday – Friday

Location: Spokane campus, Health Sciences Building (HSB) Rooms 325A/B, 320A/B

Student Computer Requirement

The College of Pharmacy and Pharmaceutical Sciences requires incoming Doctor of Pharmacy students to purchase laptops for convenient, portable, and flexible access to the variety of learning resources available at WSU and on the World Wide Web. Pharmacy education and pharmacy practice in the 21st century is critically dependent on graduates who have mastery of information technology. It is our goal to provide an educational environment that allows students to develop the knowledge and skills needed to thrive in the technologically advanced environments in which they will work.

Why require students to purchase laptops?

A laptop offers the portability and flexibility for use at the school, common areas throughout the campus that are available for remote computing, and at off-campus locations during professional practice experiences.

How will I use a laptop for classes?

The use of laptop computers will be for exams, presentations, laboratory experiences, viewing streaming lectures, accessing course materials via the LMS, and pharmacy clerkships. Student access to e-mail, web-enhanced courses, and other instructional resources is essential to complement and enhance learning. Students will use laptops for case-based learning, developing presentations, to take notes, or to complete other course assignments.

What if I already own a computer?

Students who already have a laptop should review the specifications for previously owned computers to verify they meet minimum configuration standards. Standards for minimum configurations provide acceptable access to the University network and the Internet. However, for optimal performance and to operate effectively in the WSU computing environment, the recommended standards are preferred.

Can I use financial aid to help with the purchase of a laptop?

Because the laptop is a school requirement, you will be able to include it for consideration in determining your financial aid award. However, you should contact the Office of Financial Aid for information concerning the use of financial aid and scholarship money to purchase computers.

What are the minimum recommended requirements?

All professional pharmacy students are required to have a laptop computer for academic use. If you have one, make sure it meets our minimum specifications:

Processor: Core i5 or higher

RAM: 4GB+ recommended

Hard Drive: 256GB (or larger)

Network: 802.11g/n/ac wireless adapter

OS: Windows 10 or macOS X 10.14+

Office: Microsoft 365

* Microsoft Windows 10 S, Surface Go, and Surface Pro X devices are not supported for exams. You will need to upgrade your operating system or use an alternate device. If you have questions or unsure if your device is supported, please contact Pharmacy IS at 509-358-7916, email pharmacy.its@wsu.edu

** chromebook or other android laptops are not supported.

Students receive free access to Microsoft Office 365 with their WSU email account. Access is not available until officially enrolled in courses for fall semester.

Anti-virus: All computers including Macs must have anti-virus software installed on them. The following are just a few of the many free anti-virus solutions available: [Security Essentials](#), [AVG](#), [Sophos](#), [ClamAv](#).

Warranty: You are highly encouraged to purchase a service contract/warranty that covers your laptop for 3 years. You may also want to opt for a service contract/warranty that includes accidental damage.

Tablets: Tablets are not a substitute for a laptop. If you elect to purchase a tablet, you will still need a laptop for your classes and exams. Microsoft Surface Pro devices are considered laptops. Microsoft Windows 10 S, Surface Go, Surface Pro X, iPads and Android devices are not supported for exams. You will need to upgrade your operating system or use an alternate device.

Examsoft supports Microsoft Surface Pro devices (*Other Windows 10 tablets are not supported). iPads are not supported for College of Pharmacy and Pharmaceutical Sciences Examsoft testing.

Smartphones: Some students elect to purchase smartphones in addition to a laptop. When purchasing a smartphone, please read the specifications carefully to understand data plan limits/overage charges and [pharmacy applications](#) requirements before purchasing a smartphone.

Backing up your laptop: It is recommended that you back up your computer to DVDs, external hard drives or online backup storage to protect your computer from any data loss. Students receive free OneDrive cloud storage with their Office 365 subscriptions.

** Students are highly encouraged to back up their computers on a regular basis. If you need assistance in how to back up your computer, please contact Pharmacy IS for help.

Expectations with Respect to Electronic Communication

The College of Pharmacy and Pharmaceutical Sciences faculty and administrators use electronic means to disseminate information to, and communicate with, students. This information may be important and/or time sensitive. Thus, the expectations of the College are that:

- All pharmacy students are connected to e-mail and check it frequently (at least daily on Mondays through Fridays).
- Each pharmacy student must maintain a WSU e-mail account. All e-mail from the College to students will be sent directly to WSU addresses (networkid@wsu.edu). Students are responsible for notifying the Office of Pharmacy Student Services of their account name, which should include recognizable elements of their real name.
- All CPPS academic and program related activities and business must be conducted using WSU information systems including email. However, all communications and information pertaining to clinical and experiential learning should be conducted using the training sites information systems, technology, equipment and email systems. It is not appropriate for students to send protected health information (PHI) received in a rotation to their WSU email or maintain in WSU information systems.
- Per Executive Policy EP#4 All correspondence regarding academic-and business-related activities will be sent to the student's official @wsu.edu Email account, effective the first day of instruction of the student's first-enrolled term.
<https://policies.wsu.edu/prf/index/manuals/executive-policy-manual-contents/ep4-electronic-communication-policy/>
- E-mail communications from students to College of Pharmacy and Pharmaceutical Sciences faculty or staff should bear a signature line at the end of the message giving the student's full name and return WSU e-mail address.
- Students using non-WSU mail servers (e.g., Yahoo, Gmail) may check their WSU e-mail from those accounts with proper configuration (i.e., set up a POP account to check WSU server mail). Permanent forwarding of the student's WSU e-mail account to a non-WSU mail server is **not** allowed.
- Students may contact College of Pharmacy and Pharmaceutical Sciences [Tech Support or access the Tech Support](#) web page for instructions on how to obtain a WSU e-mail account, and how to check their WSU mail accounts via the Internet.
- Electronic communication (e.g., e-mail or the World Wide Web) may be required as part of courses and rotations. The requirements are to be specified in the course syllabus. If these requirements pose a problem for a student, the student must contact the instructor /coordinator to work out a solution. "System problems", however, are not the responsibility of the student.
- E-mail communications from College of Pharmacy and Pharmaceutical Sciences faculty or staff to students should include a concise description of the content of the e-mail in the subject line so that students can gauge the urgency and importance of the message. Faculty and staff are expected to provide communications to students in a timely manner that will allow students adequate notice and opportunity to read and/or respond.

In short, the lack of access to electronic communication is not a valid excuse for failure to respond to a request, perform an assignment, or meet a deadline.

WSU SPOKANE CAMPUS SUPPORT AND RESOURCES

Tuition and Financial Aid

Tuition

The Doctor of Pharmacy program is designed to be an eight (8) semester program with enrollment and tuition charges in the fall and spring semesters. Doctor of Pharmacy students are required to pay professional tuition for each semester of enrollment. Tuition is charged on a semester basis and is due the first day of the semester. It is the responsibility of the student to pay all tuition and fees associated with enrollment in the Doctor of Pharmacy program. Under some circumstances, enrollment in the summer semester may be required and tuition will be charged if a student experiences a course failure that requires summer enrollment to make up the course.

University Financial Aid

The Office of Student Financial Services at WSU is responsible for packaging financial aid awards for all eligible students. All questions concerning financial aid should be directed to the WSU Spokane Office of Student Affairs, Academic Center 130 or Spokane.financialaid@wsu.edu or 509-358-7978.

If you wish to apply for financial aid to attend WSU, you must submit the federal form entitled the *Free Application for Federal Student Aid* (FAFSA) online at <https://fafsa.ed.gov/>. Be sure to list Washington State University (code 003800) as the school to receive your data. You should submit your FAFSA by the priority deadline (November 30 for continuing students, January 31 for new students) to get the best possible financial aid package.

It is important to note that the Doctor of Pharmacy Degree program is a professional advanced degree program. Therefore, if you are eligible for financial aid, you will receive aid in the form of federal loans (Direct Unsubsidized Loans, Health Professions Loans and Graduate PLUS loans) with higher loan limits than for students in undergraduate degree programs. For you to be considered for the Health Professions Loan programs, parental data must be provided (unless they are deceased) on the FAFSA. Students with previous baccalaureate degrees as well as students in the professional advanced degree program are not eligible for federal grant programs. You will be required to pay the appropriate professional-level tuition each semester for the four professional years. The Board of Regents usually approves tuition costs each year at their April or May meeting.

Emergency Loans

College of Pharmacy and Pharmaceutical Sciences Emergency Loan Fund

A limited number of loans for up to \$500 are available to College of Pharmacy and Pharmaceutical Sciences students who are facing financial emergencies. These loans are available for a length of time determined by the student's needs, but in every case must be repaid within one year of graduation. Students needing a short-term loan must contact The Office of Student Services.

Travel Grants

Students may request travel grant support from the College of Pharmacy and Pharmaceutical Sciences students to attend professional meetings by filling out the online form found on the following website;

<http://www.pharmacy.wsu.edu/currentstudents/pharmacytravelgrantapplication.html>.

Student Travel Grant Policy

To be considered for a College of Pharmacy and Pharmaceutical Sciences students student travel grant, students must be engaged in one of the following activities:

- Competing
- Representing the college as a delegate
- Presenting
- Receiving an award or scholarship

If funds are available, students may be funded multiple times as described above without a specific dollar limit associated with the award. The award will be adjusted upon receipt of other travel awards from other organizations. The College of Pharmacy and Pharmaceutical Sciences expects that costs submitted are reasonable and prudent.

These awards are subject to the availability of funds and will not be an automatic award.

Scholarships

Full-time pharmacy students in good academic standing may apply for scholarships from the College of Pharmacy and Pharmaceutical Sciences students. Scholarships average in the \$1000 to \$3000 range. If you receive financial aid from the University, you should be aware that the receipt of a College of Pharmacy and Pharmaceutical Sciences student's scholarship might affect your financial aid package. You are urged to consult with a financial aid counselor regarding such questions.

College of Pharmacy and Pharmaceutical Sciences student's scholarships are awarded by the Scholarship and Awards Committee based on leadership involvement, financial need, professional goals, participation in college or community activities, scholastic achievement, and other criteria. Scholarship applications open in the spring every year and an application must be submitted to be considered for a scholarship.

Washington State Residency Requirements

Obtaining In-State Residency

Non-resident students are eligible to apply for Washington Residency after 1 year of establishing domicile in the State of Washington. Applications for residency can be submitted each semester, no later than the 30th day of the term. Non-resident students wishing to apply for Washington residency should follow the steps outlined at residency.wsu.edu and speak with the residency coordinator if questions arise. Residency applications are reviewed by the WSU Registrar's Office. The Office of Student Services routinely schedules workshops and will provide workshop information to the students.

Library Services

Students and faculty in Yakima and Spokane have full access to all electronic information services provided by WSU Libraries and the College of Pharmacy and Pharmaceutical Sciences. Off-campus access is based on the user's University identification.

Delivery of physical items, such as SUMMIT and interlibrary loan books, is through the Spokane Academic Library, which supports the College as a whole. Items requested by faculty and students and loaned by other libraries are delivered to the Spokane Academic Library, which then ships them via US mail or other delivery service to the Pharmacy support office at PNWU for delivery to the student. Library items are returned the same way.

The Spokane Academic Library <https://spokane.wsu.edu/library/> supports the academic programs of WSU and Eastern Washington University offered in Spokane. It also provides materials and service supporting the WSU programs across the state.

The library maintains a focused collection of books and periodicals in print but relies upon the main campus libraries in Pullman and Cheney for many printed materials. Most electronic resources available to Pullman users, including databases, electronic journals and e-books, are generally also available. WSU students may request books from the WSU libraries in Spokane, Pullman, Tri Cities and Vancouver using WSU's catalog, and may also request books from more than 30 academic libraries in Washington and Oregon through SUMMIT.

More information on library support is at the Spokane Academic LibGuide at <http://libguides.wsulibs.wsu.edu/pharmacy>

All WSU-Spokane pharmacy students must register with the Spokane ILLiad system <https://wsu.illiad.oclc.org/illiad/CAL/logon.html>

(Available through the library web page) before requesting books or articles through Interlibrary Loan. Books requested from WSU and EWU libraries are usually ready to pick within three days. Books requested through SUMMIT usually arrive within 5 business days or less. Delivery time for articles varies but often occurs within 2 days of the request.

Spokane Student Printing

Users of the Spokane Academic Library pay for printing and copying via the WEPA system. CougarCash or other funds may be applied to an individual's WEPA account.

See <https://spokane.wsu.edu/library/printing-and-copying/> for more information.

Yakima Student Printing

Printing is available through a partnership with PNWU. More information about printing can be found here <http://www.pnwu.edu/inside-pnwu/departments/technology-resources/partnerprinting/>.

International Student Requirements

Office of International Program Enrollment Requirements

F-1 students are required to maintain full-time student status. In certain situations, with the approval of the Director of Student Services or Director of Student Success, you can request to drop below a full course load. For example, if you are in your last semester before graduation, working on a dissertation, or have a qualifying emergency.

Your Form I-20 must accurately reflect your status as a student. You are responsible for keeping it up to date. If your Pharmacy status changes in any way, you must inform the Office of International Programs.

Your I-20 will need to be changed and updated before any of the following:

- Change of major
- Graduating from your academic program
- Extending your F-1 immigration status
- Dropping below full-time enrollment
- Cancelling enrollment

Check the detailed status requirements to be sure you follow proper procedure and meet U.S. government requirements. <https://ip.wsu.edu/on-campus/f-1-students/>

Medical Insurance

Washington State University recommends you have medical insurance for you and any dependents you bring with you. WSU will automatically enroll international students in its [International Student Health Insurance Program](#) (iSHIP), but you will need to purchase separate coverage for anyone else who comes with you.

Optional Practical Training (OPT)

<https://ip.wsu.edu/on-campus/opt-optional-practical-training/>

As an F-1 student, OPT allows you to be employed within the pharmacy field for up to 12 months during school or post-graduation. You may be employed on or off campus. If you are considering work as a pharmacy intern while in school, you will need to apply for OPT and consider the eligibility and requirements. It is highly recommended that OPT be reserved for APPE rotations and required internship hours, as needed. If OPT is not needed to fulfill these requirements for a student, it can be utilized for post-graduation employment in the United States. Once OPT is initiated, eligibility will expire after 12 months, regardless of academic year. Please note that you must apply with the U.S. government for OPT authorization and there is a waiting period of several months. Due to this, it is recommended that you apply early. Please speak with the WSU Spokane International Programs Representative for more information if you're interested in pursuing OPT at any point in the future.

Curricular Practical Training (CPT)

<https://ip.wsu.edu/on-campus/cpt-curricular-practical-training/>

Curricular Practical Training (CPT) allows you to engage in an IPPE or APPE as required for graduation. Prior to beginning IPPE or APPE, you must have prior authorization before engaging in any experiential training. The paperwork for the authorization is collaboratively completed between the Office of Experiential Services Director, the student and the Office of International Programs.

Contact the WSU Spokane International Programs representative for further clarification of requirements and expectations of these policies and procedures. 509-358-7740

Student Access to Records and FERPA

Annual Notification of FERPA

Federal law requires WSU to annually notify current students of their rights under the Family Educational Rights and Privacy Act (FERPA). Students should access WSU FERPA notice located at <https://registrar.wsu.edu/ferpa> to obtain detailed information about their rights under FERPA.

Requesting Departmental Student Records from the College of Pharmacy and Pharmaceutical Sciences

The College of Pharmacy and Pharmaceutical Sciences maintains education records while a student is enrolled in the College of Pharmacy and Pharmaceutical Sciences. Education records retained by the college may include, but are not limited to; admissions documents, background checks, advising notes, Student Progress Committee referrals, decisions and contracts, student complaints and concerns, course work and assignments, and IPPE/APPE evaluations. Students have a right to inspect and view their pharmacy education records. To access education records, student should submit a written request for records to the Director of Student Services or Student Success. The College of Pharmacy and Pharmaceutical Sciences will have 45 days to make the records available for inspection.

The College of Pharmacy and Pharmaceutical Sciences maintains educational records according to the university records retention schedule. The College of Pharmacy and Pharmaceutical Sciences does not keep copies of immunization records, CPR training and/or other training and certification requirements for IPPE/APPE on-boarding.

WASHINGTON STATE DEPARTMENT OF HEALTH REQUIREMENTS

Internship Requirements Washington Administrative Codes

All pharmacy students enrolled in the professional Doctor of Pharmacy program are required to be licensed as interns in the State of Washington. All students must hold a Washington State pharmacy intern license as early as possible in the first semester of their first professional year. Thereafter, the Washington State intern license must be renewed biannually, regardless of clinical placement. A lapse of license is a violation of the Pharmacy Code of Professionalism and must be reported immediately to the Director of Student Services or Experiential Services. This policy will facilitate and enhance participation by our students in practice experiences throughout all years of the curriculum.

To participate in clinical experiences in the WSU College of Pharmacy and Pharmaceutical Sciences Doctor of Pharmacy program, clinical sites require students to be covered by sufficient malpractice insurance, either provided by WSU, or any professional carrier (e.g., Pharmacist Mutual, NCPA), or any personal professional liability insurance carrier.

Internship applications may be obtained from the Washington State Department of Health, Pharmacy Quality Assurance Commission web page at <https://www.doh.wa.gov/LicensesPermitsandCertificates/ProfessionsNewReneworUpdate/PharmacyProfessions/LicensingInformation>, or by or by calling (360) 236-4700.

The Washington Administrative Code (WAC) found at <http://apps.leg.wa.gov/WAC/> includes the following Pharmacy Quality Assurance Commission internship regulations:

WAC 246-945-155 Pharmacy Interns – Registration Requirements

- (1) Unless otherwise stated, each individual shall register with the commission, as a pharmacy intern before beginning pharmacy practice experiences in Washington state. The commission shall grant a registration to practice pharmacy as a pharmacy intern to an individual who is:
 - (a) Currently enrolled in a professional degree program of a commission accredited school or college of pharmacy and making satisfactory progress towards meeting the requirements for licensure as a pharmacist;
 - (b) A graduate of a commission accredited school or college of pharmacy;
 - (c) A graduate of a school or college of pharmacy located outside the United States who has established educational equivalency by obtaining certification by FPGEC;
 - (d) Required by the commission to be an intern because the commission has determined the individual needs to complete additional practical experience before a pharmacist license is issued or reissued; or
 - (e) An out-of-state pharmacist enrolled in or participating in an established residency program.
- (2) A pharmacy intern shall practice under the immediate supervision of a licensed pharmacist except in accordance with RCW 18.64.253.
- (3) A pharmacy intern registration can only be renewed twice.
- (4) The commission may consider a pharmacy intern registration inoperable or superseded if one of the following occurs:
 - (a) A pharmacy intern has not graduated from and is no longer enrolled or in good standing with a commission accredited school or college of pharmacy.
 - (b) A pharmacy intern is issued a license to practice as a pharmacist in Washington state or another U.S. jurisdiction.

Washington State Pharmacist Credentialing Requirements

Qualifications for Licensure

Washington's statutory requirements for licensure are specified in RCW 18.64.080. In Washington, as well as in the US generally, pharmacists must provide evidence of having the following qualifications to be licensed:

- (1) 18 years or older;
- (2) Good moral and professional character, including freedom from impairment by reason of mental or physical illness, or abuse of alcohol or other chemical substances.
- (3) Graduation from an accredited school or college of pharmacy. Currently, graduates must hold a bachelor's degree or Doctor of Pharmacy degree.
- (4) Successful completion of an examination demonstrating fitness for practice, and completion of a jurisprudence examination (i.e., NAPLEX and MJPE).
- (5) RCW 70.24.280 requires all licensees of the Pharmacy Commission to have completed four or seven hours of HIV/AIDS prevention and information education. Such training shall include etiology and epidemiology; testing and counseling; infection control guidelines; clinical manifestations and treatment; legal and ethical issues to include confidentiality; and psychosocial issues to include special population considerations. (WAC 246-12-270). Pharmacists must have seven hours of HIV/AIDS education as a requirement for licensure (WAC 246-863-120). The WSU and UW pharmacy programs have certified to the Board of Pharmacy that our curriculum provides this content for all graduates after 1989. Pharmacists transferring their licenses from other states who cannot already document completion of seven hours of HIV/AIDS education may find a list of training resources on the Department of Health website.

Refusal to Issue Licenses

The Pharmacy Quality Assurance Commission may refuse to license an otherwise qualified pharmacist who has (1) engaged in fraud, misrepresentation, or deceit in procuring a license; or (2) has violated laws relating to drugs, controlled substances, cosmetics, or nonprescription drugs, or the rules of the Pharmacy Commission, or has been convicted of a felony. (RCW 18.64.165).

Renewal Requirements

Pharmacists must renew their license every two years on or before their birthday. Licensee must submit a fee and a signed statement indicating 30 credit hours of pharmacy related continuing education has been earned during the previous two years.

Licensing Requirements for New Graduates

Expected graduates are encouraged to start the licensing process during the last semester of the final year. The Pharmacist Application for new graduates on the Department of Health Website has the most current requirements and instructions for applying for licensure. It is the student's responsibility to request official transcripts from WSU and have them sent to the Pharmacy Quality Assurance Commission once final grades have posted and degrees have cleared. The College of Pharmacy and Pharmaceutical Sciences does not send this information on your behalf. The Office of Experiential Services will report internship hours earned to the Pharmacy Quality Assurance Commission after completed hours have been verified. If a student completes all required rotations prior to the end of the semester, the college will not provide verification of graduation until after the end of the semester when final grades have been reported to the

registrar's office.

Application by Exam for New Graduates can be found here:

<https://www.doh.wa.gov/Portals/1/Documents/Pubs/690134.pdf>

Students wishing to apply for licensure in other states will need to contact the board of pharmacy in the respective state for licensing instructions.